

**Question for written answer E-009780/2013
to the Commission**
Rule 117
Mojca Kleva Kekuš (S&D)

Subject: E-health services

Advancing and using technology is an essential means of making the healthcare system more accessible and effective for consumers. The appropriate use of e-health and information exchange also aims to improve health outcomes and make healthcare more affordable by improving the quality of medical care, decreasing health disparities, and enhancing access to quality medical services. However, the main issues that need to be addressed include gender and digital gaps, as well as access to health information.

- How will the Commission promote e-health services among elderly people lacking IT skills?
- How is the Commission encouraging the implementation of e-health services in developing countries, especially among women who usually do not have access to technology and who lack basic IT knowledge?