Question for written answer E-003420/2014 to the Commission Rule 117 Catherine Stihler (S&D)

Subject: Fuel charging with rental cars

Mandatory fuel charging is the practice whereby customers are required to pay the cost of a full tank of fuel upon collection of their rental car, despite this charge not being made clear at the time the vehicle was booked.

Does the Commission agree that mandatory fuel charging in the car rental sector is in conflict with the Unfair Commercial Practices Directive (2005/29/EC)? If so, what action is the Commission taking to end this practice?