

**Question for written answer E-014092/2015
to the Commission**

Rule 130

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Subject: European emergency number 112 in cross-border areas

In a cross-border area, mobile phones are often connected to the network of a neighbouring country.

If an accident occurs at the border between two Member States, insufficient precision on the location of the caller may lead to inappropriate call routing which can dramatically delay the arrival of emergency services. Thus, better collaboration between the Member States and neighbouring emergency services is of utmost importance.

Does the Commission intend to discuss this issue with the Member States?

Does the Commission plan to foster the implementation of a creative call-handling process in order to ensure that people in border areas are correctly located and answered in their national language?