Question for written answer E-006073/2017 to the Commission Rule 130 Marc Tarabella (S&D)

Subject: Legality of compensation under Regulation (EC) No 261/2004

Regulation (EC) No 261/2004 states that, subject to certain conditions, air transport passengers are entitled to a reimbursement, rerouting or a return journey and advice and compensation in the event of a cancellation, a delay or denied boarding.

Now, however, more and more airlines are offering their passengers compensation in the form of vouchers for future flights, air miles to be offset against the cost of new plane tickets and even reimbursement of the original ticket price and misleading them by not drawing their attention to the other forms of compensation to which they are entitled.

In light of these facts, will the Commission:

- 1. assess the various forms of compensation offered by airlines and say whether they are legal?
- 2. impose penalties on airlines whose compensation offer fails to meet the requirements laid down in Regulation (EC) No 261/2004?