Question for written answer E-001141/2019 to the Commission Rule 130 Sotirios Zarianopoulos (NI)

Subject: Ryanair flight landing in Timisoara

Following a previous question on this matter and before the Commission had even replied, Ryanair endeavoured to justify its actions, citing 'bad weather' as the reason for having to land in Timisoara and arguing that it was not possible to land in Athens or Heraklion. However, no mention was made of the other nearby airports cited in the question (namely Kavala, Alexandroupoli and Ioannina). Earlier, Ryanair had reportedly claimed that the only alternative airport was Timisoara.

Passengers dispute the airline's claims that it made every possible effort to get them to their destination by bus or on another flight and that hotel accommodation was provided.

In view of the fact that, as emphasised in the previous question, 'the airline chose the cheapest airport', can the Commission answer the following questions:

- 1. Did Eurocontrol approve a new flight plan to Timisoara and, if so, on the basis of what criteria?
- 2. Can it confirm that the other nearby airports (Kavala, Alexandroupoli, Ioannina, Skopje and Sofia) were unavailable?
- 3. How is it that the alternatives offered to passengers for their onward journey inconvenienced them even further and the airline did not even respect their basic rights?

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