

**Question for written answer E-002178/2019/rev.1
to the Commission**
Rule 138
Daniel Buda (PPE)

Subject: GP's IT system in meltdown

One of the biggest problems facing GPs in Romania is the IT system they use. Electronic health records are meant to provide a link between doctors and patients and the Romanian National Health Insurance Agency. Unfortunately, however, the system is poorly designed and often crashes. This means that doctors have to enter their patients' data on public databases outside normal working hours, mostly at night when the system is less busy.

This is causing major problems for patients also, since their data is not being entered in time, while their condition further deteriorates.

In view of this, does the Commission have any information regarding best practices with regard to national electronic health records?