

**Question for written answer E-002748/2019
to the Commission
Rule 138
Alex Agius Saliba (S&D)**

Subject: Better quality for consumers

Consumers often do not get the advice they really need when looking for mortgages, insurance or seeking to better invest their savings. Bad advice can lead consumers towards products that are more expensive and risky, and can even end up costing them their pensions and life savings. Such misleading practices are particularly worrying as people are increasingly being expected to cater for their own retirement in future.

What steps is the Commission planning to take to ensure the quality of advice is improved, thereby protecting the interests of consumers?