

**Question for written answer E-003663/2019**  
**to the Council**  
Rule 138  
**Caroline Nagtegaal (Renew)**

**Subject:** Unruly air passengers must now really be dealt with

Last summer, I wrote a column in a Dutch newspaper about the increase in the number of unruly air passengers<sup>1</sup>, i.e. passengers who, whether or not under the influence of drugs or alcohol, do not abide by the rules in the cabin<sup>2</sup>, thus endangering not only crew members but also other passengers. I called on the Commission to act and draw up a blacklist of aggressive passengers, meaning that if a person behaves badly on a KLM flight, for instance, he or she will no longer be able to fly Easy Jet.

The Commission did not yet see a need to act. The Netherlands Human Environment and Transport Inspectorate (ILT) recently sounded the alarm, however, in view of the no less than 11% increase in reports received about misbehaving passengers<sup>3</sup>. It is therefore time to act!

1. How does the Council view the increase in the number of reports to the ILT about aggressive passengers?
2. What action does the Council propose to take to deal with aggressive passengers?
3. Is the Council prepared to produce a general blacklist of aggressive passengers, given that the Commission still sees no scope for doing so?

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<sup>1</sup> Caroline Nagtegaal, 'Laat vliegtuighuifteners onmiddellijk bij landing een fikse boete betalen', summer column, Algemeen Dagblad.

<sup>2</sup> [http://www.europarl.europa.eu/doceo/document/E-9-2019-002307\\_EN.html](http://www.europarl.europa.eu/doceo/document/E-9-2019-002307_EN.html)

<sup>3</sup> <https://www.ad.nl/binnenland/weer-meer-agressieve-passagiers-in-het-vliegtuig~acbad5c17/>