

**Question for written answer E-003805/2019
to the Commission**
Rule 138
Maria Spyraiki (PPE)

Subject: Electricity grid maintenance

A initial brief but intense spell of bad weather has revealed a number of serious problems facing the HEDNO electricity grid operator following power outages of up to 10 hours affecting a number of districts in the cities of Ioannina and Preveza and dozens of villages across Epirus. This can be attributed to inadequate maintenance and failure to replace worn components.

Greece is currently in 10th place among the EU Member States regarding the number of scheduled and unscheduled power outages. It is also one of the few countries that does not have a system of incentives or penalties for operators based on the type of malfunction, the frequency thereof and time taken to repair it, or a satisfactory system of power supply quality indicators. Furthermore, consumers in other other countries are entitled to compensation in line with the duration of any unexpected power cut. In view of this:

1. Can the Commission say whether it is possible to monitor compliance with maintenance procedures and inspection intervals in order to provide consumers with acceptable service quality?
2. What rules apply to countries that do not have a system of incentives or penalties for operators based on the type of malfunction, the frequency thereof and time taken to repair it?
3. In limiting automatic compensation to medium-voltage power cuts exceeding 12 hours (EUR 150), is Greece complying with EU legislation?