

**Question for written answer E-002480/2021
to the Commission**
Rule 138
Biljana Borzan (S&D)

Subject: Choice of remedies

The deadline for the implementation of the revised Sales of Goods Directive is January 2022. The directive regulates the rights of consumers in relation to the non-conformity of goods. Many Member States guarantee consumers free choice of remedies (repair or replacement of the item or reimbursement) if goods are non-compliant.

1. Will this directive limit the free choice of remedies for consumers who have purchased non-compliant goods in Member States, or in other words, will there be a hierarchy of remedies that consumers will be obliged to follow?
2. Will the directive decrease the rights of consumers in that respect in some Member States?