Question for written answer E-002937/2021
to the Commission
Rule 138
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Subject: Protecting health and safety when AI is used at work

The use of AI and algorithmic management on the workfloor, including tools to predict employees’ behaviour and identify or deter rule-breaking or fraud by workers, to carry out real-time monitoring of progress and performance, and time-tracking software, automated behavioural nudges and undue surveillance can lead to excessive time pressure, exploitation and unsafe situations.

During the public hearing organised by the Special Committee on Artificial Intelligence in a Digital Age and the Committee on Employment and Social Affairs in the European Parliament on AI and the Labour Market held on 25 May 2021, the Commission said that emotional recognition software on the workfloor should be banned. Since such a ban was not envisaged in the Commission’s proposals for an Artificial Intelligence Act, is the Commission planning to propose specific legislation to ban emotional recognition software on the workfloor? Or would the Commission be open to adding such a ban to the proposed AI Act? And is the Commission planning to propose legislation to protect workers’ health and safety with regard to algorithmic management and the robotisation of work in addition to the existing occupational health and safety laws?