

**Question for written answer E-004568/2021
to the Commission**
Rule 138
Jordi Cañas (Renew)

Subject: Protecting users' rights from Facebook's abusive and illegal practices

Recently, a former Facebook employee, Frances Haugen, revealed that the company consciously conceals many of the serious problems related to misinformation, human trafficking and toxic behaviour patterns among young people and teenagers, and fails to take the necessary measures to tackle them, thereby leaving users of its social networks unprotected.

The leaked information is evidence of the company's lack of commitment to reducing and eliminating the irregular use of personal data and content which is polarised through its algorithms, including that which promotes toxic behaviour patterns among teenagers and even human trafficking¹.

The revelations regarding Facebook's inaction to address harmful abuses once again highlight the need for a much stricter legislative framework for large technology companies, one that guarantees users' rights at all times.

In view of the above:

1. How does the Commission intend to ensure that online platforms are legally liable for the material and non-material harm that users may suffer as a result of the algorithmic bias inherent in their products and services?
2. What measures, in addition to the Digital Services Act, will the Commission take to protect users' rights against Facebook's unlawful use of personal data?

¹ <https://www.bbc.com/mundo/noticias-58713594>