

**Question for written answer E-004764/2021
to the Commission**

Rule 138

Christine Anderson (ID)

Subject: Facebook outage

Various services run by the US group Facebook were hit by an outage that lasted several hours¹. They count billions of users around the world and serve not only in people's private lives but for all kinds of commercial purposes too. It can therefore be assumed that a number of companies in the EU will have suffered significant financial damage.

1. At a time when the world is becoming ever more digitalised, what does the Commission make of this outage?
2. Does it deem these services to be unstable and the level of dependency on them to be critical?
3. What is its assessment of the impact of this incidence, and what measures does it intend to take in response?

¹ https://www.main-echo.de/ueberregional/vermischtes/grosser-ausfall-facebook-whatsapp-und-instagram-fuer-stunden-weg-art-7390745?utm_source=rssfeed&utm_medium=rss&utm_campaign=rss-startseite