According to its Article 3(3)(k), Directive 2011/83/EU\(^1\) does not apply (with the exception of few specific provisions) to passenger transport services as those are regulated by specific EU legislation, notably the four passenger rights regulations\(^2\). The Commission does not plan to extend the application of the Directive’s provisions on the right of withdrawal to air passenger services.

The Commission is currently conducting a review of travellers’ rights when buying package travel\(^3\) as well as a review of passengers’ rights in the event of crisis situations.


\(^3\) [https://ec.europa.eu/info/law/better-regulation/have-your-say/initiatives/13117-Package-travel-review-of-EU-rules_en](https://ec.europa.eu/info/law/better-regulation/have-your-say/initiatives/13117-Package-travel-review-of-EU-rules_en)