Question for written answer E-003960/2022 to the Commission
Rule 138

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Subject: Microsoft collaboration software Teams

In 2017, Microsoft launched the collaboration software Teams, which is available in Office 365 and on Skype and allows users to exchange via chat, video or calls. Following complaints from Salesforce, the owner of rival Slack, that integrating Microsoft Teams into the Office package was illegal, the European Commission is considering reviewing the legality of the bundle. There is a risk that Microsoft's market power has disproportionately increased as a result of the additional data. One possibility would be to offer the products separately to ensure fair competition, especially since the integration of Teams in Office 365 creates a unique package and leads to a disadvantageous cost situation for other providers¹.

- A second questionnaire was sent out after the survey carried out in October last year. In the Commission's view, to what extent has the situation with Microsoft worsened?
- 2. For what reason does the Commission decline to comment?
- 3. The Digital Markets Act, which is supposed to guarantee fairness in digital markets and threatens penalties of up to 10% of total turnover, comes into force in May 2023. How, if at all, can Microsoft be prosecuted and held accountable under that act in the event that a cartel investigation is carried out?

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