

**Question for written answer E-001503/2023/rev.1
to the Commission**

Rule 138

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Subject: Rights of 'Wolt' e-platform couriers

'Wolt' delivery couriers in Greece are still struggling to obtain decent pay and working conditions.

In the meantime, its workers in Germany and Slovenia are complaining of unpaid wages and unsatisfactory health and safety conditions. In Greece, those working for 'e-food' services have finally obtained the right to be recognised as employees rather than 'contractors' or 'hired staff'. However, the Hatzidakis law introduced by the ND government effectively deprives workers of their employee status, designating them as 'contractors', while the EU Directive on 'platform work' stipulates unacceptable conditions for proof of status as an employee rather than a self-employed operator.

In view of this:

1. What view does the Commission take of the legitimate demands made by workers for a return to March 2022 pay levels and for open-ended employment contracts concluded directly with 'Wolt', rather than employment agencies, ensuring full workplace and welfare entitlements and compliance with health and safety measures?
2. What are its views of EU directives seeking to establish the status of 'contractors' and the use of algorithms designed to maximise corporate profits while imposing inhuman working conditions?
3. What view does it take of the fact that, following the creation of the 'European Labour Authority' and the reorganisation of labour inspectorates in line with EU guidelines, it has become virtually impossible even to keep tabs on exploitation at the workplace?

Submitted: 9.5.2023