

**Question for written answer E-002664/2023
to the Commission**

Rule 138

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Subject: Understandable and accessible information

Euroscepticism is growing in many Member States¹. Many people have only a limited understanding of the work of the institutions. To bridge the gap, the Commission published a White Paper on European Communication Policy back in 2006, and it is committed to fostering stronger dialogue with citizens. Plain, citizen-friendly language also plays a key role in bringing people and the EU closer together. I welcome the fact that the Commission, for example, summaries many adopted acts for the public in all languages. This gives interested citizens the chance to improve their understanding of EU legislation. However, many of the Commission's publications are difficult for citizens to understand or find.

1. To what extent are existing initiatives (e.g. summaries of laws or the 'What the EU does for me' platform) found and used by citizens and does the Commission see further potential here?
2. Does the Commission intend to give greater priority to plain and citizen-friendly language in addition to multilingualism?
3. Does the Commission have, or is it planning to introduce, guidelines on citizen-friendly communication like those in place in some EU Member States, including Germany²?

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¹ https://ec.europa.eu/regional_policy/whats-new/panorama/2023/09/09-06-2023-the-development-trap-a-cause-of-euroscepticism_en

² E.g.
https://www.bva.bund.de/SharedDocs/Downloads/DE/Oeffentlichkeitsarbeit/Buergernahe_Verwaltungssprache_BBB.pdf?__blob=publicationFile&v=6