

**Question for written answer E-002900/2023
to the Commission**

Rule 138

Ana Miranda (Verts/ALE)

Subject: The dire situation of rail and bus transport in Galicia: the violation of passenger rights

The Commission has just announced that it has accepted Spain's revised recovery plan, which scraps the plan to introduce motorway tolls in favour of improving rail transport. There is still a long way to go before this objective can be achieved in Galicia, where there are serious problems, such as the lack of seats on trains, the need to plan ticket purchases well in advance, infrequent services – which complicate the daily lives of workers and students – as well as continual delays on the lines. Bus transport is no different. Monbus has all but monopolised this sector and systematically fails to provide sufficient services to meet demand in Galicia.

Passengers without seats, at various times and with no other way to reach their workplaces or homes are a common sight at bus and train stations. And yet, the Galician Government is not addressing this situation in the bus transport sector, nor is it urging the national government to resolve that of the railways.

Is the Commission aware of this problem and does it intend to take any action to address the serious shortcomings in the rail transport sector and the almost total monopoly held by the company Monbus, which is leaving many Galician passengers without service?

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