

**Question for written answer E-003244/2023
to the Commission**

Rule 138

Clare Daly (The Left)

Subject: Discontinuation of Your Europe Advice service

Your Europe Advice, formerly the Citizens Signpost Service, has been operating since 1996. It is the only EU-funded service that provides free, personalised advice to EU citizens, businesses and entrepreneurs on legal questions or problems they may encounter when in another EU country. The service also provides crucial legal support for national SOLVIT centres.

The service is currently managed by the Commission under a services contract with an external provider. Every year, it handles more than 30 000 enquiries from around the EU. These receive a reply within a week by email or phone in any official EU language. However, we have now learned that the Commission's Directorate General for Internal Market, Industry, Entrepreneurship and SMEs (DG GROW) has decided to discontinue this service.

1. Has any public consultation or assessment been carried on the impact the closure of the service will have on citizens?
2. Has an assessment been carried of the impact this will have on SOLVIT, the EU's online problem-solving network?
3. Has an assessment been done on how to fill the gap created by discontinuing this service, and are there plans to move the service to another DG?

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