

**Question for written answer E-003297/2023
to the Commission**
Rule 138
Patrizia Toia (S&D)

Subject: Discontinuation of the 'Your Europe Advice' service in April 2024

Launched in 1996, 'Your Europe Advice' is a Commission-funded service that provides free and personalised legal advice to the public and to businesses regarding their internal market and EU citizenship rights.

Every year the service manages over 30 000 enquiries; A response is sent within a week, by email or phone and in any official language of the EU. The service also provides support to the SOLVIT centres set up within the national administration of each Member State for the purpose of amicably resolving disputes.

The news recently broke that DG GROW has apparently decided not to renew the tender for the service, which will no longer be available as of 1 April 2024.

In view of this:

1. Can the Commission explain the reasons behind the decision to discontinue a popular service that provided direct assistance to the public and businesses on individual cases and why there was no public consultation before the decision was taken?
2. Was an assessment carried out to measure the impact this decision will have on citizens, SOLVIT centres and other directorates-general?
3. Was consideration given to the possibility of transferring the management of this service to another directorate-general?

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