

**Question for written answer E-003562/2023
to the Commission**
Rule 138
Frances Fitzgerald (PPE)

Subject: Your Europe Advice

Your Europe Advice, formerly Citizen Signpost Service, has been operating since 1996.

Your Europe Advice is the only EU-funded service that provides free, personalised advice to EU citizens, businesses and entrepreneurs on legal questions or problems they may encounter when in another EU country. The service provides crucial legal support for national SOLVIT centres.

The service is currently managed by the Commission under a services contract with an external provider. Every year, it handles more than 30 000 enquiries from around the EU, who receive a reply within a week by email or by phone in any official EU language.

However, it now appears that the Directorate General for Internal Market, Industry, Entrepreneurship and SMEs (DG GROW) has decided to discontinue this service.

Can the Commission please explain why this service is being discontinued without public consultation, and has an assessment been carried out of the impact this will have for citizens and other Directorates General?

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