

**Question for written answer E-000256/2024
to the Commission**
Rule 138
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Subject: Stripe platform blocking issues

Across Europe, problems are being reported with digital payments platform Stripe, which is based in Dublin, Ireland.

Many companies are complaining about an increase in blocked funds and the inexplicable and unrecognised deduction of funds by this system. They say the situation is seriously undermining their business and financial continuity.

Despite repeated reports to competent authorities such as the European Central Bank, the Bank of Ireland and the Bank of Italy, no satisfactory response has yet been received.

The problem, which is occurring across the European Union, could pose a significant threat to access to credit for many companies. Operations are being blocked, which compromises sales, delivery of products and even funds destined for charity.

In light of the above:

1. Does the Commission intend to investigate this issue so that the affected companies can recover the funds blocked and remain financially stable?
2. Will it be able to take swift and effective measures to protect businesses and maintain trust in the digital payments sector?

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