

ORAL QUESTION H-0671/08
for Question Time at the part-session in September II 2008
pursuant to Rule 109 of the Rules of Procedure
by Margarita Starkevičiūtė
to the Commission

Subject: Performance of European Consumer Centres

There are 29 European Consumer Centres in Europe, covering all Member States as well as Norway and Iceland. Their purpose is to provide consumers with wide range of services. However, there is a lack of data about the performance and effectiveness of activities of the European Consumer Centres.

Who is monitoring and analysing the performance of the European Consumer Centre network? Could the Commission present results of operational audits or similar types of analysis of this network? Could the Commission indicate the best performing European Consumer Centres? Where is it possible to find a list of services and descriptions of the best practices of the ECC activities?

Tabled: 31.07.2008
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