



EUROPEAN PARLIAMENT

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*Committee on the Internal Market and Consumer Protection*

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**2013/0166(COD)**

28.11.2013

## **OPINION**

of the Committee on the Internal Market and Consumer Protection

for the Committee on Transport and Tourism

on the proposal for a decision of the European Parliament and of the Council  
on the deployment of the interoperable EU-wide eCall  
(COM(2013)0315 – C7-0173/2013 – 2013/0166(COD))

Rapporteur: Olga Sehnalová

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## SHORT JUSTIFICATION

eCall belongs to the eSafety applications that aim in particular at the mitigation of the consequences of road accidents. eCall is designed to automatically trigger an emergency call in case of a severe accident. Immediate notification of the accident and proper identification of the exact location reduces time necessary to provide effective help due to faster arrival of the emergency services at the place of accident.

Your rapporteur considers the main benefits of eCall in easier and faster identification of the location of the accident, faster adoption of measures to divert traffic flow (reducing congestion produced by accidents and avoiding secondary accidents), timely and validated information (elimination of serious health consequences of road users involved in an accident), basic set of technical data (allowing emergency services to prepare in advance for intervention) and interoperable compatible message (eliminating language barriers between the vehicle occupants and the PSAP operator, which is important in the European multi-language environment).

Your rapporteur welcomes the proposal for the decision on the deployment of the interoperable EU-wide eCall and its objective to ensure the coordinated and coherent deployment of the interoperable EU-wide eCall service and to guarantee interoperability and continuity of the service throughout Europe. This reflects the opinion of the European Parliament which has expressed its support for the introduction of eCall on numerous occasions, including the support for its mandatory deployment. In its resolution on eCall: a new 112 service for citizens, which was adopted in July 2012 with a large majority, the European Parliament regretted the delays and lack of progress in the voluntary deployment of eCall and urged the Commission to propose regulatory measures necessary to avoid additional delays.

A proposal requires the Member States to deploy the necessary eCall PSAP infrastructure required for the proper receipt and handling of all eCalls on their territory no later than 1 October 2015. Your rapporteur believes that delaying of this date could give a negative vision to all stakeholders involved and would create confusion and additional delays of the implementation of this life-saving technology.

PSAPs infrastructure should be upgraded by the Member States in a manner best suited to their national/local architecture, thereby respecting the specific issues and circumstances that apply in each Member State. All Member States should be able to organise their emergency services in the way most cost effective and appropriate to their needs, including the possibility to filter calls. Your rapporteur welcomes that the Member States are free to include filtering call centres or to receive them in the same PSAPs that receive 112 eCall or any combination, and that Member States will be free to design the reception of eCalls in the way they prefer.

eCall is designed as a public emergency call service. Therefore your rapporteur believes that eCall should be free of charge, for the benefit of all road users in Europe.

Your rapporteur is convinced that awareness-raising campaigns concerning the eCall system and its benefits, its use and its functionalities should be promoted by both the Commission and Member States in order to increase the public's understanding of eCall and explain that

demand for such emergency service is beneficial for society. Providing practical information through targeted campaign could also help to minimise the risk that this service is misused or misunderstood.

Beyond the obligations of the Member States defined in this proposal, however, eCall cannot work properly without the involvement of other stakeholders, particularly automotive manufacturers and mobile network operators. Your rapporteur therefore calls on relevant stakeholders and Member States' representatives to cooperate closely in order to ensure a harmonised introduction of eCall service and bring its benefits to European citizens.

## AMENDMENTS

The Committee on the Internal Market and Consumer Protection calls on the Committee on Transport and Tourism, as the committee responsible, to incorporate the following amendments in its report:

### Amendment 1

#### Proposal for a decision Title 1

*Text proposed by the Commission*

Proposal for a  
DECISION OF THE EUROPEAN  
PARLIAMENT AND OF THE COUNCIL  
on the deployment of the interoperable EU-  
wide eCall  
(Text with EEA relevance)

*Amendment*

Proposal for a  
DECISION OF THE EUROPEAN  
PARLIAMENT AND OF THE COUNCIL  
on the deployment of the interoperable EU-  
wide eCall ***based on the 112 service***  
(Text with EEA relevance)

### Amendment 2

#### Proposal for a decision Recital 6 a (new)

*Text proposed by the Commission*

*Amendment*

***(6a) To ensure consumer confidence in the new eCall system, Member States need to make sure that appropriate use is made of the data transferred.***

### Amendment 3

#### Proposal for a decision Recital 7

*Text proposed by the Commission*

(7) As experienced with other emergency calls systems, manually triggered eCalls may include a share of assistance calls. If necessary, Member States may implement ***all*** appropriate technical and organisational means in order to filter these assistance calls to ensure that only real emergency calls are handled by eCall PSAPs.

*Amendment*

(7) As experienced with other emergency calls systems, manually triggered eCalls may include a share of assistance calls. If necessary, Member States may implement appropriate technical and organisational means in order to filter these assistance calls to ensure that only real emergency calls are handled by eCall PSAPs.

### Amendment 4

#### Proposal for a decision Recital 7 a (new)

*Text proposed by the Commission*

*Amendment*

***(7a) The deployment of the interoperable EU-wide eCall should be preceded by an awareness raising campaign, undertaken by the Commission and Member States, to explain the benefits, the functionalities and the data protection safeguards of the new system to citizens. The campaign should take place in Member States in cooperation with national and regional authorities and should aim to inform users on how to use the system properly and avoid false alarms.***

### Amendment 5

#### Proposal for a decision Recital 7 b (new)

*Text proposed by the Commission*

*Amendment*

***(7b) To ensure equivalent access to 112 and emergency services for all citizens, the level of accuracy and reliability of caller location of a call to 112 with a GNSS-enabled mobile terminal should be equivalent to that of an eCall. Article 26 of Directive 2009/136/EC on the single European emergency call number 112 provides for accuracy and reliability criteria of caller location to be laid down by competent regulatory authorities while the Commission, having consulted BEREC, may take technical implementing measures.***

#### **Amendment 6**

##### **Proposal for a decision Recital 7 c (new)**

*Text proposed by the Commission*

*Amendment*

***(7c) In line with the recommendations made by the Article 29 Data Protection Working Party and contained in the 'Working document on data protection and privacy implications in eCall initiative', adopted on 26 September 2006<sup>21a</sup>, when deploying the eCall PSAPs infrastructure, Member States should ensure that processing of personal data in the context of handling eCalls fully complies with the personal data protection rules provided for in Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data<sup>21b</sup> and in Directive 2002/58/EC of the European Parliament and of the Council of 12 July 2002 concerning the processing of personal data and the protection of***

*privacy in the electronic communications sector (Directive on privacy and electronic communications)<sup>21c</sup>.*

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<sup>21a</sup> 1609/06/EN – WP 125.

<sup>21b</sup> OJ L 281, 23.11.1995, p. 31.

<sup>21c</sup> OJ L 201, 31.7.2002, p. 37.

## **Amendment 7**

### **Proposal for a decision**

#### **Article 1 – paragraph 1 a (new)**

*Text proposed by the Commission*

*Amendment*

***Member States shall ensure that data transmitted via the eCall service are used exclusively for rescue and traffic management purposes following an emergency call.***

## **Amendment 8**

### **Proposal for a decision**

#### **Article 1 a (new)**

*Text proposed by the Commission*

*Amendment*

#### ***Article 1 a***

***Member States shall ensure that eCall service is free of charge for eCall users.***

#### *Justification*

*eCall is a public emergency service and any fee cannot be charged for its use.*

## PROCEDURE

<b>Title</b>	Deployment of the interoperable EU-wide eCall		
<b>References</b>	COM(2013)0315 – C7-0173/2013 – 2013/0166(COD)		
<b>Committee responsible</b> Date announced in plenary	TRAN 1.7.2013		
<b>Opinion by</b> Date announced in plenary	IMCO 1.7.2013		
<b>Rapporteur</b> Date appointed	Olga Sehnalová 9.7.2013		
<b>Discussed in committee</b>	25.9.2013	5.11.2013	27.11.2013
<b>Date adopted</b>	28.11.2013		
<b>Result of final vote</b>	+: 28 –: 5 0: 0		
<b>Members present for the final vote</b>	Claudette Abela Baldacchino, Adam Bielan, Jorgo Chatzimarkakis, Sergio Gaetano Cofferati, Birgit Collin-Langen, Lara Comi, Anna Maria Corazza Bildt, António Fernando Correia de Campos, Cornelis de Jong, Christian Engström, Evelyne Gebhardt, Małgorzata Handzlik, Malcolm Harbour, Philippe Juvin, Toine Manders, Mitro Repo, Heide Rühle, Christel Schaldemose, Andreas Schwab, Catherine Stihler, Róza Gräfin von Thun und Hohenstein, Emilie Turunen, Bernadette Vergnaud, Barbara Weiler		
<b>Substitute(s) present for the final vote</b>	Ildikó Gáll-Pelcz, Morten Løkkegaard, Claudio Morganti, Olga Sehnalová, Kyriacos Triantaphyllides, Wim van de Camp, Patricia van der Kammen		
<b>Substitute(s) under Rule 187(2) present for the final vote</b>	Monika Panayotova, Andrés Perelló Rodríguez		