



EUROPEAN PARLIAMENT

2009 - 2014

---

*Committee on the Internal Market and Consumer Protection*

---

**2010/2012(INI)**

14.6.2010

# **AMENDMENTS**

## **1 - 166**

**Draft report**  
**Pablo Arias Echeverría**  
(PE440.128v02-00)

on completing the internal market for e-commerce  
(2010/2012(INI))

AM\820480EN.doc

PE442.949v02-00

**EN**

*United in diversity*

**EN**



**Amendment 1**  
**Pablo Arias Echeverría**

**Motion for a resolution**  
**Citation 1 a (new)**

*Motion for a resolution*

*Amendment*

**- having regard to the Commission  
Communication of 19 May 2010 entitled  
"a Digital Agenda for Europe"  
(COM(2010) 245),**

Or. en

**Amendment 2**  
**Marek Siwiec**

**Motion for a resolution**  
**Citation 1 a (new)**

*Motion for a resolution*

*Amendment*

**- having regard to the Communication  
from the Commission of 19 May 2010  
entitled 'A Digital Agenda for Europe'  
(COM(2010) 245)**

Or. en

**Amendment 3**  
**Marek Siwiec**

**Motion for a resolution**  
**Citation 1 b (new)**

*Motion for a resolution*

*Amendment*

**- having regard to Monti report, "A new  
Strategy for the single market," published  
on 9 May 2010.**

Or. en

**Amendment 4**  
**Eija-Riitta Korhola**

**Motion for a resolution**  
**Citation 2 a (new)**

*Motion for a resolution*

*Amendment*

**- having regard to Mario Monti's report  
"A new Strategy for the Single Market"  
of 9 May 2010;**

Or. en

**Amendment 5**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Citation 4 a (new)**

*Motion for a resolution*

*Amendment*

**- having regard to the Monti report of 9  
May 2010 ('A new strategy for the single  
market'),**

Or. pt

**Amendment 6**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Citation 4 b (new)**

*Motion for a resolution*

*Amendment*

**- having regard to the resolution of  
Parliament P7\_TA(2010)0186 of 20 May  
2010 on delivering a single market for  
consumers and citizens,**

Or. pt

**Amendment 7**

**Róza Gräfin Von Thun Und Hohenstein, Anna Maria Corazza Bildt**

**Motion for a resolution**

**Citation 6 a (new)**

*Motion for a resolution*

*Amendment*

**- having regard to the report, “A new Strategy for the single market,” published on 9 May 2010.**

Or. en

**Amendment 8**

**Róza Gräfin Von Thun Und Hohenstein, Anna Maria Corazza Bildt**

**Motion for a resolution**

**Citation 10 a (new)**

*Motion for a resolution*

*Amendment*

**- having regard to the Commission communication of 19 May 2010 entitled ‘A Digital Agenda for Europe’ (COM(2010) 245)**

Or. en

**Amendment 9**

**Jürgen Creutzmann**

**Motion for a resolution**

**Citation 12 a (new)**

*Motion for a resolution*

*Amendment*

**- having regard to the report of 9 May 2010 by Professor Mario Monti to the President of the European Commission on a new strategy for the internal market,**

Or. de

**Amendment 10**  
**Jürgen Creutzmann**

**Motion for a resolution**  
**Citation 12 b (new)**

*Motion for a resolution*

*Amendment*

*- having regard to the proceedings still pending before the European Court of Justice in cases C-585/08 (Pammer), C-144/09 (Alpenhof), C-509/09 (eDate Advertising GmbH) and C-161/10 (Olivier Martinez), which could either encourage or impeded e-commerce depending on the judgments handed down by the Court,*

Or. de

**Amendment 11**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Citation 22 A (new)**

*Motion for a resolution*

*Amendment*

*- having regard to Commission Regulation (EU) No 330/2010 of 20 April 2010 on the application of Article 101(3) of the Treaty on the Functioning of the European Union to categories of vertical agreements and concerted practices,*

Or. pt

**Amendment 12**  
**Jürgen Creutzmann, Toine Manders**

**Motion for a resolution**  
**Citation 23 a (new)**

*Motion for a resolution*

*Amendment*

*- having regard to the proposal for a Council directive amending Directive*

*2006/112/EC on the common system of value added tax as regards the rules on invoicing (COM(2009)21),*

Or. de

**Amendment 13**  
**Morten Løkkegaard**

**Motion for a resolution**  
**Citation 28 a (new)**

*Motion for a resolution*

*Amendment*

*- having regard to the report 'A new strategy for the single market' of 9 May 2010 by Mario Monti;*

Or. en

**Amendment 14**  
**Robert Rochefort**

**Motion for a resolution**  
**Recital A**

*Motion for a resolution*

*Amendment*

A. whereas Europe should not only seek ways to **complete** the internal market for e-commerce but also look into how the internal market could be **completed** by e-commerce,

A. whereas Europe should not only seek ways to **continue developing** the internal market for e-commerce but also look into how **a sustainable re-launch of** the internal market could be **achieved** by e-commerce,

Or. fr

**Amendment 15**  
**Emilie Turunen**

**Motion for a resolution**  
**Recital A**

*Motion for a resolution*

A. whereas Europe should not only seek ways to **complete** the internal market for e-commerce but also look into how the internal market could be **completed** by e-commerce,

*Amendment*

A. whereas Europe should not only seek ways to **further develop** the internal market for e-commerce but also look into how the internal market could be **further develop** by e-commerce,

Or. en

**Amendment 16**  
**Eija-Riitta Korhola**

**Motion for a resolution**  
**Recital A a (new)**

*Motion for a resolution*

*Amendment*

***Aa. whereas Mario Monti's report "A new Strategy for the Single Market" stresses that "the single market is less popular than ever, yet it is more needed than ever."***

Or. en

**Amendment 17**  
**Marek Siwiec**

**Motion for a resolution**  
**Recital A a (new)**

*Motion for a resolution*

*Amendment*

***Aa. whereas the Monti report, "A new Strategy for the single market," stresses that "the single market is less popular than ever, yet it is more needed than ever,"***

Or. en



**Amendment 18**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Recital B a (new)**

*Motion for a resolution*

*Amendment*

***Ba. whereas e-commerce facilitates and promotes the development of new market niches for SMEs which would not otherwise exist,***

Or. pt

**Amendment 19**  
**Emma McClarkin**

**Motion for a resolution**  
**Recital B a (new)**

*Motion for a resolution*

*Amendment*

***Ba. whereas e-commerce traders, in order to unlock the full potential of the EU single market, should be encouraged to promote their products in all EU member states using direct marketing or other communication tools,***

Or. en

**Amendment 20**  
**Marek Siwiec**

**Motion for a resolution**  
**Recital B a (new)**

*Motion for a resolution*

*Amendment*

***Ba. whereas the Monti report, “A new Strategy for the single market,” notes that e-commerce together with innovative services and eco-industries holds the largest growth and employment dividends for the future and therefore represents a***

*new frontier of the single market,*

Or. en

**Amendment 21**

**Louis Grech**

**Motion for a resolution**

**Recital B a (new)**

*Motion for a resolution*

*Amendment*

*Ba. whereas the Monti report, "A new Strategy for the single market," notes that e-commerce together with innovative services and eco-industries holds the largest growth and employment dividends for the future and therefore represents a new frontier of the single market,*

Or. en

**Amendment 22**

**Robert Rochefort**

**Motion for a resolution**

**Recital C**

*Motion for a resolution*

*Amendment*

C. whereas it is crucial to achieve an effective functioning of the internal market to fulfil the Lisbon agenda goals of increasing growth, **employment and** competition to serve the 500 million consumers in the EU,

whereas it is crucial to achieve an effective functioning of the internal market to fulfil the Lisbon agenda goals of increasing growth, competition **and the creation of inclusive and competitive jobs** to serve the 500 million consumers in the EU **and their well-being,**

Or. fr

**Amendment 23**

**António Fernando Correia De Campos**

**Motion for a resolution**

**Recital C a (new)**

PE442.949v02-00

10/73

AM\820480EN.doc

*Motion for a resolution*

*Amendment*

*Ca. whereas e-commerce offers a wider choice to consumers, especially to those living in less accessible, remote or outlying areas, as well as those with reduced mobility, who would otherwise not have access to a wide choice of goods,*

Or. pt

**Amendment 24**

**Marek Siwiec**

**Motion for a resolution**

**Recital C a (new)**

*Motion for a resolution*

*Amendment*

*Ca. whereas e-commerce may provide consumers with greater choice, especially for citizens in rural, remote and peripheral areas who otherwise may not have access to a wider choice of goods;*

Or. en

**Amendment 25**

**Louis Grech**

**Motion for a resolution**

**Recital C a (new)**

*Motion for a resolution*

*Amendment*

*Ca. whereas e-commerce provides consumers with greater choice, especially for citizens in rural, remote and peripheral areas who may otherwise not have access to a wide choice of goods,*

Or. en

**Amendment 26**  
**Eija-Riitta Korhola**

**Motion for a resolution**  
**Recital D a (new)**

*Motion for a resolution*

*Amendment*

*Da. whereas the Digital Agenda for Europe sets reasonable performance targets for highspeed and ultra-fast broadband coverage and for e-commerce takeup,*

Or. en

**Amendment 27**  
**Marek Siwiec**

**Motion for a resolution**  
**Recital E**

*Motion for a resolution*

*Amendment*

E. whereas European consumer and business confidence in the digital environment is low and whereas in certain aspects of e-commerce Europe is lagging behind the United States and Asia,

E. whereas European consumer and business confidence in the digital environment is low ***due to unnecessary barriers to e-commerce such as fragmentation of the EU market, consumers uncertainty about data confidentiality, security of transactions and consumer rights in case of problems,*** ***and*** whereas in certain aspects of e-commerce Europe is lagging behind the United States and Asia,

Or. en

**Amendment 28**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Recital E a (new)**

*Motion for a resolution*

*Amendment*

***Ea. having regard to the Commission communication on the digital agenda, which recognises that consumers in the EU very often opt to engage in transactions with firms based outside the US, for example in the US, a factor which points to the need to develop a policy for encouraging global forms of e-commerce,***

Or. pt

**Amendment 29**

**Róza Gräfin Von Thun Und Hohenstein, Anna Maria Corazza Bildt**

**Motion for a resolution**

**Recital E a (new)**

*Motion for a resolution*

*Amendment*

***Ea. whereas the Digital Agenda for Europe sets reasonable performance targets for highspeed and ultra-fast broadband coverage and for ecommerce takeup,***

Or. en

**Amendment 30**

**Marek Siwiec**

**Motion for a resolution**

**Recital E a (new)**

*Motion for a resolution*

*Amendment*

***Ea. whereas the Communication from the Commission 'A Digital Agenda for Europe' recognises that EU consumers choose to trade with entities based outside the EU, which illustrates the need to develop policy fostering global e-commerce market, together with the necessity to promote the importance of***

*internationalisation of internet  
governance in line with the Tunis  
Agenda,*

Or. en

**Amendment 31**  
**Marek Siwiec**

**Motion for a resolution**  
**Recital E b (new)**

*Motion for a resolution*

*Amendment*

***Eb. whereas e-commerce is international  
and cannot be confined just within EU  
borders,***

Or. en

**Amendment 32**  
**Marek Siwiec**

**Motion for a resolution**  
**Recital E c (new)**

*Motion for a resolution*

*Amendment*

***Ec. whereas the Digital Agenda for  
Europe sets reasonable performance  
targets for highspeed and ultra-fast  
broadband coverage and for ecommerce  
takeup;***

Or. en

**Amendment 33**  
**Cornelis De Jong**

**Motion for a resolution**  
**Recital G a (new)**

*Motion for a resolution*

*Amendment*

***Ga. whereas the same is true for extra-***

*European e-commerce, as European consumers often do not differentiate between European or third States when buying and selling online; that there is therefore a need to also include third countries into the endeavour of making e-commerce more transparent, reliable and accountable,*

Or. en

**Amendment 34**  
**Jürgen Creutzmann, Toine Manders**

**Motion for a resolution**  
**Recital H a (new)**

*Motion for a resolution*

*Amendment*

*Ha. whereas intellectual property plays a crucial role in the digital world and whereas its protection, particularly on the internet, is therefore extremely important,*

Or. de

**Amendment 35**  
**Eija-Riitta Korhola**

**Motion for a resolution**  
**Recital H a (new)**

*Motion for a resolution*

*Amendment*

*Ha. whereas the existence of illegal services online seriously hampers the development of legitimate markets for certain digital services, notably for music, films and increasingly books and magazines,*

Or. en

**Amendment 36**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Recital I**

*Motion for a resolution*

I. whereas e-commerce users have a right to compensation when they are affected by illegal practices, but in practice they face substantial barriers in bringing such cases to court due **to high costs**, long and complex procedures and the risks associated with litigation, particularly in cross-border cases,

*Amendment*

I. whereas e-commerce users have a right to compensation when they are affected by illegal practices, but in practice they face substantial barriers in bringing such cases to court due **to lack of information on the legislation applying in the different Member States**, long and complex procedures, the risks associated with litigation, particularly in cross-border cases, **and high costs**,

Or. pt

**Amendment 37**  
**Jürgen Creutzmann**

**Motion for a resolution**  
**Recital I a (new)**

*Motion for a resolution*

Ia. whereas the protection of the fundamental right to privacy and to the protection of personal data constitute an important condition for e-commerce,

*Amendment*

**Ia. whereas the protection of the fundamental right to privacy and to the protection of personal data constitute an important condition for e-commerce,**

Or. de

**Amendment 38**  
**Robert Rochefort**

**Motion for a resolution**  
**Recital K**

*Motion for a resolution*

K. whereas uniformising the most essential consumer rights, as well as postal and

*Amendment*

K. whereas uniformising the most essential consumer rights **at a high level of**



banking costs, copyright levies, VAT procedures and data protection practices would go a long way towards creating a genuine single market for businesses and consumers,

**protection**, as well as postal and banking costs, copyright levies, VAT procedures and data protection practices would go a long way towards creating a genuine single market for businesses and consumers,

Or. fr

**Amendment 39**  
**Emma McClarkin**

**Motion for a resolution**  
**Recital K**

*Motion for a resolution*

K. whereas uniformising the most essential consumer rights, as well as postal and banking costs, copyright levies, VAT procedures and data protection practices would go a long way towards creating a genuine single market for businesses and consumers,

*Amendment*

K. whereas uniformising the most essential consumer rights, as well as postal and banking costs, copyright levies, VAT procedures and data protection practices would go a long way towards creating a genuine single market for businesses and consumers; ***stresses that Member States must retain competency over VAT procedures***,

Or. en

**Amendment 40**  
**Jürgen Creutzmann**

**Motion for a resolution**  
**Recital K**

*Motion for a resolution*

K. whereas uniformising the most essential consumer rights, ***as well as postal and banking costs***, copyright levies, VAT procedures and data protection practices would go a long way towards creating a genuine single market for businesses and consumers,

*Amendment*

whereas uniformising the most essential consumer rights, copyright levies, VAT ***registration*** procedures and ***high-level*** data protection practices would go a long way towards creating a genuine single market for businesses and consumers,

Or. de

**Amendment 41**  
**Emilie Turunen**

**Motion for a resolution**  
**Recital K**

*Motion for a resolution*

K. whereas **uniformising** the most essential consumer rights, **as well as** postal and banking costs, copyright levies, VAT procedures and data protection practices would go a long way towards creating a genuine single market for businesses and consumers,

*Amendment*

K. whereas **strengthening** the most essential consumer rights, **and harmonising** postal and banking costs, copyright levies, VAT procedures and data protection practices would go a long way towards creating a genuine single market for businesses and consumers,

Or. en

**Amendment 42**  
**Eija-Riitta Korhola**

**Motion for a resolution**  
**Recital K**

*Motion for a resolution*

K. whereas uniformising the most essential consumer rights, as well as postal and banking costs, **copyright levies**, VAT procedures and data protection practices would go a long way towards creating a genuine single market for businesses and consumers,

*Amendment*

K. whereas uniformising the most essential consumer rights, as well as postal and banking costs, VAT procedures and data protection practices would go a long way towards creating a genuine single market for businesses and consumers,

Or. en

**Amendment 43**  
**Emma McClarkin**

**Motion for a resolution**  
**Recital K a (new)**

*Motion for a resolution*

*Amendment*

***Ka. whereas access to affordable, reliable and high-quality postal services throughout the European Union is a priority for realising an effective internal market for e-commerce,***

Or. en

**Amendment 44**

**António Fernando Correia De Campos**

**Motion for a resolution**

**Recital K A (new)**

*Motion for a resolution*

*Amendment*

***Ka. whereas the existing vertical distribution agreements are often used to avoid or restrict on-line sales, thus denying retailers access to wider markets, undermining consumers' rights to a wider choice and better prices, and thus creating barriers to the expansion of commerce,***

Or. pt

**Amendment 45**

**Jürgen Creutzmann**

**Motion for a resolution**

**Recital L a (new)**

*Motion for a resolution*

*Amendment*

***La. whereas the legal protection and confidence of purchasers in e-commerce need to be enhanced, while not forgetting that sellers and businesspeople also need legal protection,***

Or. de

**Amendment 46**  
**Emma McClarkin**

**Motion for a resolution**  
**Recital L a (new)**

*Motion for a resolution*

*Amendment*

***La. whereas flexibility in markets is the most effective way to encourage growth; calls for the European Institutions to ensure that online markets are as flexible as possible to allow for greater enterprise and enlargement in this sector,***

Or. en

**Amendment 47**  
**Emma McClarkin**

**Motion for a resolution**  
**Recital L b (new)**

*Motion for a resolution*

*Amendment*

***Lb. whereas the Commission's "Consumer Market Scoreboard" is a good tool for monitoring the status of cross-border e-commerce in the EU by indicating to what extent consumers can exploit goods and services in the Single Market,***

Or. en

**Amendment 48**  
**Emma McClarkin**

**Motion for a resolution**  
**Recital L c (new)**

*Motion for a resolution*

*Amendment*

***Lc. whereas the roll out of internet broadband services across EU Member States within the target set for 2013 is***

*vital in providing both consumers and businesses with access to the digital economy,*

Or. en

**Amendment 49**  
**Pablo Arias Echeverría**

**Motion for a resolution**  
**Paragraph 1 a (new)**

*Motion for a resolution*

*Amendment*

*1a. Welcomes the Commission Communication of 19 May 2010 on a Digital Agenda for Europe setting out the Commission strategy aimed, among others, at making online transactions straightforward and at building digital confidence;*

Or. en

**Amendment 50**  
**Eija-Riitta Korhola**

**Motion for a resolution**  
**Paragraph 1 a (new)**

*Motion for a resolution*

*Amendment*

*1a. Calls on the European Commission to respond to the urgency outlined in Monti's report "A New Strategy for the Single Market", which concludes that as a vital tool for the future of the internal market, the EU should urgently address the remaining obstacles to create a pan European online retail market by 2012;*

Or. en

**Amendment 51**  
**Louis Grech**

**Motion for a resolution**  
**Paragraph 1 a (new)**

*Motion for a resolution*

*Amendment*

***1a. Welcomes the EU2020 Strategy's promotion of a knowledge-based economy and encourages the Commission to take swift action on increasing the speed of broadband services as well as streamlining the charges of such services throughout the Union, so as to better achieve a single market for e-Commerce.***

Or. en

**Amendment 52**  
**Alan Kelly**

**Motion for a resolution**  
**Paragraph 2**

*Motion for a resolution*

*Amendment*

2. Calls on the Commission to harmonise all the definitions in this field, while acknowledging the hard work already done in areas relevant to e-commerce;

2. Calls on the Commission to harmonise all the ***principal*** definitions in this field ***over a reasonable period of time***, while acknowledging the hard work already done in areas relevant to e-commerce;

Or. en

**Amendment 53**  
**Emma McClarkin**

**Motion for a resolution**  
**Paragraph 2 a (new)**

*Motion for a resolution*

*Amendment*

***2a. Stresses that the completion of the e-commerce single market requires a horizontal approach by the Commission,***

*involving effective coordination between Directorate Generals; therefore, welcomes the Commission's recent commitment to establish a 'Commissioners' Group' (in their Digital Agenda for Europe report) to ensure effective joined-up policy;*

Or. en

**Amendment 54**  
**Cornelis De Jong**

**Motion for a resolution**  
**Paragraph 2 a (new)**

*Motion for a resolution*

*Amendment*

*2a. Points out that e-commerce should be seen as an extra tool for SMEs in increasing their competitiveness, and not as a goal in itself;*

Or. en

**Amendment 55**  
**Morten Løkkegaard**

**Motion for a resolution**  
**Paragraph 2 a (new)**

*Motion for a resolution*

*Amendment*

*2a. Calls on the Commission to address the promotion of a well-functioning digital single market for goods and services as a matter of urgency in order to benefit from its huge untapped potential for growth and jobs;*

Or. en

**Amendment 56**  
**Marek Siwiec**

**Motion for a resolution**  
**Paragraph 2 a (new)**

*Motion for a resolution*

*Amendment*

**2a. Calls on the European Commission and the Member States to respond to the urgency outlined in the Monti's report, "A new Strategy for the single market," that the EU should urgently address the remaining obstacles to create a pan European online retail market by 2012;**

Or. en

**Amendment 57**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Paragraph 3**

*Motion for a resolution*

*Amendment*

3. Stresses the need for an active policy to enable citizens and businesses to benefit fully from the internal market, which offers good quality goods and services at competitive prices; considers that this is all the more essential in the current economic crisis as a means of fighting against growing inequalities and protecting **vulnerable consumers**, low-income groups and small and medium-sized businesses;

3. Stresses the need for an active policy to enable citizens and businesses to benefit fully from the internal market, which offers good quality goods and services at competitive prices; considers that this is all the more essential in the current economic crisis as a means of fighting against growing inequalities and protecting **consumers who are vulnerable, live in remote locations or have reduced mobility**, low-income groups, and small and medium-sized businesses **which are particularly concerned to join the world of e-commerce**;

Or. pt



**Amendment 58**  
**Cornelis De Jong**

**Motion for a resolution**  
**Paragraph 3**

*Motion for a resolution*

3. Stresses the need for an active policy to enable citizens and businesses to benefit fully from the internal market, which offers good quality goods **and services** at competitive prices; considers that this is all the more essential in the current economic crisis as a means of fighting against growing inequalities and protecting vulnerable consumers, low-income groups and small and medium-sized businesses;

*Amendment*

3. Stresses the need for an active policy to enable citizens and businesses to benefit fully from the internal market, which offers good quality goods at competitive prices; considers that this is all the more essential in the current economic crisis as a means of fighting against growing inequalities and protecting vulnerable consumers, low-income groups and small and medium-sized businesses;

Or. en

**Amendment 59**  
**Philippe Juvin, Anna Maria Corazza Bildt, Róza Gräfin Von Thun Und Hohenstein, Constance Le Grip**

**Motion for a resolution**  
**Paragraph 3 b (new)**

*Motion for a resolution*

*Amendment*

***3b. Stresses the importance of making full use of the potential of e-commerce as part of making the EU more competitive on the global level;***

Or. en

**Amendment 60**  
**Robert Rochefort**

**Motion for a resolution**  
**Paragraph 4**

*Motion for a resolution*

4. ***Calls for standardisation of pre-***

*Amendment*

4. ***Stresses, in the context of the current***

contractual information in e-commerce, **while** retaining a minimum harmonisation approach for **face-to-face** contracts in specific sectors, such as health services or estate agents;

**review of the rules on obligations to supply information, the potential benefits of the future harmonisation of pre-contractual information in e-commerce at a high level of consumer protection; draws attention, however, to the difficulties which would be entailed by the creation, within distance selling, of any separate scheme for e-commerce; proposes** retaining a minimum harmonisation approach for contracts in specific sectors, such as health services or estate agents;

Or. fr

**Amendment 61**  
**Philippe Juvin, Constance Le Grip**

**Motion for a resolution**  
**Paragraph 4**

*Motion for a resolution*

4. Calls for **standardisation of** pre-contractual information in e-commerce, **while retaining** a minimum harmonisation approach **for face-to-face contracts** in specific sectors, such as health services or estate agents;

*Amendment*

4. Calls for pre-contractual information in **distance selling, particularly** e-commerce, **to be standardised at a high level of consumer protection to the extent that such harmonisation can be adapted to the advent of new forms of distance selling, and calls for** a minimum harmonisation approach **to be retained for distance selling** in specific sectors, such as health services or estate agents;

Or. fr

**Amendment 62**  
**Cornelis De Jong**

**Motion for a resolution**  
**Paragraph 4**

*Motion for a resolution*

4. Calls for **standardisation of** pre-contractual information in e-commerce,

*Amendment*

4. Calls for **a better approximation** of pre-contractual information in e-commerce,

while retaining a minimum harmonisation approach for face-to-face contracts in specific sectors, such as health services or estate agents;

while retaining a minimum harmonisation approach for face-to-face contracts in specific sectors, such as health services or estate agents;

Or. en

### **Amendment 63**

**António Fernando Correia De Campos**

#### **Motion for a resolution**

##### **Paragraph 4**

###### *Motion for a resolution*

4. Calls for *standardisation* of pre-contractual information in e-commerce, *while retaining a minimum harmonisation approach for face-to-face contracts in specific sectors, such as health services or estate agents*;

###### *Amendment*

4. Calls for *efforts to seek the highest common denominator* of pre-contractual information in e-commerce, *so as to ensure transparency and trust between consumers and sellers*;

Or. pt

### **Amendment 64**

**Andreas Schwab, Eija-Riitta Korhola, Anna Maria Corazza Bildt**

#### **Motion for a resolution**

##### **Paragraph 4**

###### *Motion for a resolution*

4. Calls for standardisation of *pre-contractual* information in e-commerce, while retaining a minimum harmonisation approach for *face-to-face* contracts in specific sectors, such as health services or estate agents;

###### *Amendment*

4. Calls for standardisation of information *requirements* in e-commerce, while retaining a minimum harmonisation approach for contracts in specific sectors, such as health services or estate agents;

Or. en

**Amendment 65**  
**Emilie Turunen**

**Motion for a resolution**  
**Paragraph 4**

*Motion for a resolution*

4. Calls for standardisation of pre-contractual information in e-commerce, while retaining a minimum harmonisation approach for face-to-face contracts ***in specific sectors, such as health services or estate agents;***

*Amendment*

4. Calls for standardisation of pre-contractual information in e-commerce, while retaining a minimum harmonisation approach ***as a general rule*** for face-to-face contracts;

Or. en

**Amendment 66**  
**Robert Rochefort**

**Motion for a resolution**  
**Paragraph 5**

*Motion for a resolution*

5. ***Calls for uniformisation of specific*** rules and practices ***to allow*** distance traders ***and direct sellers to move*** beyond their national borders ***in the guarantees and liability offered;***

*Amendment*

5. ***Recalls that there are major differences between the*** rules and practices ***of*** distance traders ***as to the guarantees and liability they offer within and*** beyond their national borders ***and as to the benefits which harmonisation would bring them; calls for an in-depth impact analysis of the consequences for e-commerce of any harmonisation of specific rules concerning the legal guarantee of conformity with existing national legislation;***

Or. fr

**Amendment 67**  
**Philippe Juvin, Constance Le Grip**

**Motion for a resolution**  
**Paragraph 5**

*Motion for a resolution*

5. Calls for uniformisation of specific rules and practices to allow distance traders **and direct sellers** to move beyond their national borders in the guarantees and liability offered;

*Amendment*

5. Calls for uniformisation of specific rules and practices to allow distance traders, **particularly those in e-commerce**, to move beyond their national borders in the guarantees and liability offered;

Or. fr

**Amendment 68**  
**Andreas Schwab**

**Motion for a resolution**  
**Paragraph 5**

*Motion for a resolution*

5. Calls for uniformisation of **specific** rules and practices to allow distance traders **and direct sellers** to move beyond their national borders in the guarantees and liability offered;

*Amendment*

5. Calls for uniformisation of rules and practices to allow distance traders to move beyond their national borders in the guarantees and liability offered;

Or. en

**Amendment 69**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Paragraph 5 a (new)**

*Motion for a resolution*

*Amendment*

**5a. Advocates the development of an appropriate, efficient, safe and innovative system of on-line payment which can offer consumers freedom and choice as regards mode of payment, does not involve fees which might undercut or limit choice, and ensures protection of the consumer's data;**

Or. pt

**Amendment 70**  
**Jürgen Creutzmann, Toine Manders**

**Motion for a resolution**  
**Paragraph 6**

*Motion for a resolution*

6. *Calls* on the Commission and the Member States to propose measures and reach agreements respectively with a view to simplifying and streamlining VAT reporting obligations for cross-border e-commerce;

*Amendment*

6. ***Welcomes the Commission proposal to promote electronic invoicing and calls on the Council to arrive speedily at an agreement with Parliament; also calls*** on the Commission and the Member States to propose measures and reach agreements respectively with a view to simplifying and streamlining VAT reporting obligations for cross-border e-commerce;

Or. de

**Amendment 71**  
**Sylvana Rapti**

**Motion for a resolution**  
**Paragraph 6**

*Motion for a resolution*

6. Calls on the Commission and the Member States to propose measures and reach agreements respectively with a view to simplifying and streamlining VAT reporting obligations for cross-border e-commerce;

*Amendment*

6. Calls on the Commission and the Member States to propose measures and reach agreements respectively with a view to simplifying and streamlining VAT reporting obligations for cross-border e-commerce ***and simplifying VAT registration procedures;***

Or. el

**Amendment 72**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Paragraph 6 a(new)**

*Motion for a resolution*

*Amendment*

***6a. Stresses the need to clarify the impact of the VAT package on crossborder postal services, with a view to avoiding legal uncertainty and price increases; the VAT exemption for universal postal services under the EU's VAT directive must not be affected by a new fiscal rule based on the place of supply of services;***

Or. pt

**Amendment 73**  
**Emma McClarkin**

**Motion for a resolution**  
**Paragraph 6 a (new)**

*Motion for a resolution*

*Amendment*

***6 a. Stresses the need to clarify the impact of the VAT package on cross-border postal services to avoid any legal uncertainties and price increases. The VAT exemption of postal universal services in accordance with the EU VAT Directive should not be impacted by the new tax rule regarding the place of supply of these services;***

Or. en

**Amendment 74**  
**Hans-Peter Mayer**

**Motion for a resolution**  
**Paragraph 7**

*Motion for a resolution*

*Amendment*

7. Stresses the need to simplify and streamline measures on electric and electronic waste, cross-border management of copyright levies on blank media and

7. Stresses the need to simplify and streamline measures on electric and electronic waste, cross-border management of copyright levies on blank media and

recording devices, and EU rules governing cross-border electronic invoicing ('e-invoicing') for distance selling;

recording devices, ***the EU-wide licensing of content***, and EU rules governing cross-border electronic invoicing ('e-invoicing') for distance selling;

Or. de

**Amendment 75**  
**Jürgen Creutzmann**

**Motion for a resolution**  
**Paragraph 7**

*Motion for a resolution*

7. Stresses the need to simplify and streamline measures on electric and electronic waste, cross-border management of copyright levies on blank media and recording devices, and EU rules governing cross-border electronic invoicing ('e-invoicing') for distance selling;

*Amendment*

7. *Does not affect English version.*

Or. de

**Amendment 76**  
**Eija-Riitta Korhola**

**Motion for a resolution**  
**Paragraph 7**

*Motion for a resolution*

7. Stresses the need to simplify and streamline measures on electric and electronic waste, ***cross-border management of copyright levies on blank media and recording devices***, and EU rules governing cross-border electronic invoicing ('e-invoicing') for distance selling;

*Amendment*

7. Stresses the need to simplify and streamline measures on electric and electronic waste, and EU rules governing cross-border electronic invoicing ('e-invoicing') for distance selling;

Or. en



**Amendment 77**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Paragraph 7 a(new)**

*Motion for a resolution*

*Amendment*

***7a. Suggests creating a 'one-stop shop' system at European level with a view to finding crossborder solutions for administering Member States' different rules and regulations, as in the case of declaration and payment of VAT or other applicable taxes;***

Or. pt

**Amendment 78**  
**Pablo Arias Echeverría**

**Motion for a resolution**  
**Paragraph 7 a (new)**

*Motion for a resolution*

*Amendment*

***7a. Calls on the Commission to explore options on how to promote the accessibility to creative content on the internet such as music and audiovisual works and on how to respond to the citizens' demand for consumer-friendly cross-border services;***

Or. en

**Amendment 79**  
**Jürgen Creutzmann**

**Motion for a resolution**  
**Paragraph 8**

*Motion for a resolution*

*Amendment*

**8. Calls on the Commission and the Member States to ensure the effective**

***8. Regrets that the Services Directive has still not been fully transposed in some***

implementation of Article 20(2) of the Services Directive, and calls on the Commission to propose a provision for access to products delivered cross-border, in line with that article of the directive;

**Member States;** calls on the Commission and the Member States to ensure the effective implementation of Article 20(2) of the Services Directive, and calls on the Commission to propose a provision for access to products delivered cross-border, in line with that article of the directive;

Or. de

## **Amendment 80**

**Marek Siwiec**

### **Motion for a resolution**

#### **Paragraph 8**

##### *Motion for a resolution*

8. Calls on the Commission and the Member States to ensure the effective implementation of Article 20(2) of the Services Directive, and calls on the Commission to propose a provision for access to products delivered cross-border, in line with that article of the directive;

##### *Amendment*

8. Calls on the Commission and the Member States to ***bring an end to geographic discrimination against consumers based on their on or offline address by ensuring to*** ensure the effective implementation of Article 20(2) of the Services Directive, and calls on the Commission to propose a provision for access to products delivered cross-border, in line with that article of the directive;

Or. en

## **Amendment 81**

**António Fernando Correia De Campos**

### **Motion for a resolution**

#### **Paragraph 8**

##### *Motion for a resolution*

8. Calls on the Commission and the Member States to ***ensure*** the effective implementation of Article 20(2) of the Services Directive, and calls on the Commission to propose a provision for access to products delivered cross-border, in line with that article of the directive;

##### *Amendment*

8. Calls on the Commission and the Member States to ***put an end to discrimination against consumers on the grounds of electronic address or residence, ensuring*** the effective implementation of Article 20(2) of the Services Directive, and calls on the

Commission to propose a provision for access to products delivered cross-border, in line with that article of the directive;

Or. pt

## Amendment 82

Louis Grech

### Motion for a resolution

#### Paragraph 8

##### *Motion for a resolution*

8. Calls on the Commission and the Member States to **ensure** the effective implementation of Article 20(2) of the Services Directive, and calls on the Commission to propose a provision for access to products delivered cross-border, in line with that article of the directive;

##### *Amendment*

8. Calls on the Commission and the Member States to **bring an end to geographic discrimination against consumers based on their on or offline address by ensuring** the effective implementation of Article 20(2) of the Services Directive, and calls on the Commission to propose a provision for access to products delivered cross-border, in line with that article of the directive;

Or. en

## Amendment 83

Pablo Arias Echeverría

### Motion for a resolution

#### Paragraph 8

##### *Motion for a resolution*

8. Calls on the Commission and the Member States to ensure the effective implementation of Article 20(2) of the Services Directive, and **calls on the Commission to propose a provision for access to products delivered cross-border, in line with that article of the directive;**

##### *Amendment*

8. Calls on the Commission and the Member States to ensure the effective implementation of Article 20(2) of the Services Directive, **as well as the proper enforcement by national authorities and courts of the national provisions implementing this non-discrimination rule in the legal systems of Member States;**

Or. en

**Amendment 84**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Paragraph 8 a (new)**

*Motion for a resolution*

*Amendment*

***8a. Calls for an integrated political approach to the completion of the single market in transport, covering all modes (including cabotage by road, rail freight, etc), as well as to environmental legislation, with a view to preventing inefficiencies in the supply chain or unnecessary cost increases for distance sellers and e-commerce clients;***

Or. pt

**Amendment 85**  
**Pablo Arias Echeverría**

**Motion for a resolution**  
**Paragraph 8 a (new)**

*Motion for a resolution*

*Amendment*

***8a. Calls for an integrated policy approach regarding the completion of the Single Market of transport for all modes (i.e. road cabotage, rail freight, etc.) and environmental legislation in order to avoid inefficiencies of the supply chain and unnecessary cost increases for distance sellers and e-commerce customers.***

Or. en

**Amendment 86**  
**Matteo Salvini**

**Motion for a resolution**  
**Paragraph 9**

*Motion for a resolution*

9. Calls for measures to be taken in order to contribute towards an increase in the number of internet users and the improvement of the quality, price and speed of the net in those countries and regions within the Union that do not have a good-quality connection;

*Amendment*

9. Calls for measures to be taken in order to contribute towards an increase in the number of internet users and the improvement of the quality, price and speed of the net in those countries and regions within the Union that do not have a good-quality connection, ***paying particular attention to consumers and businesses in mountain areas or island regions where, in addition to more restricted Internet access, postal charges are very high and delivery times very long for goods purchased or sold;***

Or. it

**Amendment 87**  
**Jürgen Creutzmann**

**Motion for a resolution**  
**Paragraph 9**

*Motion for a resolution*

9. Calls for measures to be taken in order to contribute towards an increase in the number of internet users and the improvement of the quality, price and speed of the net in those countries and regions within the Union that do not have a good-quality connection;

*Amendment*

9. Calls for measures to be taken in order to contribute towards an increase in the number of internet users and the improvement of the quality, price and speed of the net in those countries and regions within the Union that do not have a good-quality connection; ***calls for access to a fast internet connection to be available in rural areas too;***

Or. de

**Amendment 88**

**Alan Kelly**

**Motion for a resolution**

**Paragraph 9**

*Motion for a resolution*

9. Calls for measures to be taken in order to contribute towards **an increase** in the number of internet users and the improvement of the quality, price and speed of the **net** in those countries and regions within the Union that do not have a good-quality connection;

*Amendment*

9. Calls for **broadband access to be considered a citizens right and calls on** measures to be taken in order to contribute towards **a maximisation** in the number of internet users and the improvement of the quality, price and speed of the **internet** in those countries and regions within the Union that do not have a good-quality connection;

Or. en

**Amendment 89**

**António Fernando Correia De Campos**

**Motion for a resolution**

**Paragraph 9**

*Motion for a resolution*

9. Calls for measures to be taken in order to contribute towards an increase in the number of internet users and the improvement of the quality, price and speed of the net in those countries and regions within the Union that do not have a good-quality connection;

*Amendment*

9. Calls for measures to be taken in order to contribute towards an increase in the number of internet users and the improvement of the quality, price and speed of the net in those countries and regions within the Union that do not have a good-quality connection, **ensuring that broadband access is available throughout the EU by 2013**;

Or. pt

**Amendment 90**

**Róza Gräfin Von Thun Und Hohenstein**

**Motion for a resolution**

**Paragraph 9 a (new)**

*Motion for a resolution*

*Amendment*

***9a. Calls for the Commission and Member States to introduce more ambitious targets for e-commerce use, commensurate with the accepted economic importance placed on online commerce, that lead to 60% of the EU population buying online, 30% buying online cross-border, and 50% of SMEs doing business online in 2015;***

Or. en

**Amendment 91  
Emilie Turunen**

**Motion for a resolution  
Paragraph 9 a (new)**

*Motion for a resolution*

*Amendment*

***9a. Supports the Commission's broadband targets to enable all EU citizens to access basic broadband by 2013, to enable access to broadband at minimum 30Mbps for all citizens by 2020, with half of the European Unions citizens having access to broadband of 100Mbps and calls for concrete measures to ensure that these targets will be fulfilled;***

Or. en

**Amendment 92  
Jürgen Creutzmann, Robert Rochefort**

**Motion for a resolution  
Paragraph 9 a (new)**

*Motion for a resolution*

*Amendment*

***9a. Stresses that specific measures should be put in place for the protection of children and young people, notably via the development of age verification***

*systems and the prohibition of online marketing practices that have a negative impact on children's behaviour;*

Or. en

**Amendment 93**  
**Bernadette Vergnaud**

**Motion for a resolution**  
**Paragraph 10**

*Motion for a resolution*

10. Calls on the Commission to begin formulating European standards to facilitate cross-border e-commerce, to bridge variations between the laws in force within the various Member States and to remove the obligation of having an off-line shop prior to selling on-line, **as both prevent** consumers and small and medium-sized enterprises **from fully exploiting** the internal market's potential in the electronic environment;

*Amendment*

10. Calls on the Commission to begin formulating European standards to facilitate cross-border e-commerce, to bridge variations between the laws in force within the various Member States and to remove the obligation **within a selective distribution network** of having an off-line shop prior to selling on-line **where it is shown that such an obligation is not justified by the nature of the goods and services sold, thus enabling** consumers and small and medium-sized enterprises **to fully exploit** the internal market's potential in the electronic environment;

Or. fr

**Amendment 94**  
**Emma McClarkin**

**Motion for a resolution**  
**Paragraph 10**

*Motion for a resolution*

10. Calls on the Commission to begin formulating European standards to facilitate cross-border e-commerce, to bridge variations between the laws in force within the various Member States and to remove the obligation of having an off-line shop prior to selling on-line, **as both**

*Amendment*

10. Calls on the Commission to begin formulating European standards to facilitate cross-border e-commerce, to bridge variations between the laws in force within the various Member States and to remove the obligation, **within a selective distribution network**, of having an off-line



*prevent* consumers and small and medium-sized enterprises *from* fully *exploiting* the internal market's potential in the electronic environment;

shop prior to selling on-line, *when it is demonstrated that such an obligation is not justified by the nature of the contract goods or services so that* both consumers and small and medium-sized enterprises *can* fully *exploit* the internal market's potential in the electronic environment;

Or. en

## **Amendment 95**

**Matteo Salvini**

### **Motion for a resolution**

#### **Paragraph 10**

##### *Motion for a resolution*

10. Calls on the Commission to begin formulating European standards to facilitate cross-border e-commerce, to bridge variations between the laws in force within the various Member States and to remove the obligation of having an off-line shop prior to selling on-line, *as* both *prevent* consumers and small and medium-sized enterprises *from* fully *exploiting* the internal market's potential in the electronic environment;

##### *Amendment*

10. Calls on the Commission to begin formulating European standards to facilitate cross-border e-commerce, to bridge variations between the laws in force within the various Member States and to remove the obligation *within a selective distribution network* of having an off-line shop prior to selling on-line, *when it is demonstrated that such an obligation is not justified by the nature of the contract goods or services so that* both consumers and small and medium-sized enterprises *can* fully *exploit* the internal market's potential in the electronic environment;

Or. en

## **Amendment 96**

**Pablo Arias Echeverría**

### **Motion for a resolution**

#### **Paragraph 10**

##### *Motion for a resolution*

10. Calls on the Commission to begin formulating European standards to facilitate cross-border e-commerce, to

##### *Amendment*

10. Calls on the Commission to begin formulating European standards to facilitate cross-border e-commerce, to

bridge variations between the laws in force within the various Member States and to remove the obligation of having an off-line shop prior to selling *on-line*, as both prevent consumers and small and medium-sized enterprises from fully exploiting the internal market's potential in the electronic environment;

bridge variations between the laws in force within the various Member States and to remove the obligation of having an off-line shop prior to selling *on-line*, ***when it is demonstrated that such an obligation is in contradiction with competition law***; as both prevent consumers and small and medium-sized enterprises from fully exploiting the internal market's potential in the electronic environment;

Or. en

**Amendment 97**  
**Róza Gräfin Von Thun Und Hohenstein**

**Motion for a resolution**  
**Paragraph 10**

*Motion for a resolution*

10. Calls on the Commission to begin formulating European standards to facilitate cross-border e-commerce, to bridge variations between the laws in force within the various Member States and to remove the obligation of having an off-line shop prior to selling *on-line*, ***as both prevent consumers and small and medium-sized enterprises from fully exploiting the internal market's potential in the electronic environment***;

*Amendment*

10. Calls on the Commission to begin formulating European standards to facilitate cross-border e-commerce, to bridge variations between the laws in force within the various Member States and to remove the obligation ***within a selective distribution network*** of having an off-line shop prior to selling *on-line*, ***when it is demonstrated that such an obligation is not justified by the nature of the contract goods or services***;

Or. en

**Amendment 98**  
**Emma McClarkin**

**Motion for a resolution**  
**Paragraph 10 a (new)**

*Motion for a resolution*

***10a. Calls for an integrated policy approach regarding the completion of the Single Market of transport for all modes***

*Amendment*

*(i.e. road cabotage, rail freight, etc...) and environmental legislation in order to avoid inefficiencies of the supply chain and unnecessary cost increases for distance sellers and e-commerce customers;*

Or. en

**Amendment 99**  
**Cornelis De Jong**

**Motion for a resolution**  
**Paragraph 10 a (new)**

*Motion for a resolution*

*Amendment*

*10a. Stresses the importance of better guidance and accessible financial facilities for SMEs in order to help them set up an e-commerce dimension as an addition to their off-line shop;*

Or. en

**Amendment 100**  
**Jürgen Creutzmann**

**Motion for a resolution**  
**Paragraph 10 a (new)**

*Motion for a resolution*

*Amendment*

*10a. Stresses the importance of open and neutral access to a high-speed internet connection, without which e-commerce would be impossible;*

Or. de

**Amendment 101**  
**Róza Gräfin Von Thun Und Hohenstein**

**Motion for a resolution**  
**Paragraph 10 a (new)**

*Motion for a resolution*

*Amendment*

***10a. Considers that online platforms have played an important role in boosting (especially cross-border) e-commerce in Europe, enabling market access by hundreds of thousands of SMEs, and offering consumers greater choice whilst introducing many examples of good practice for boosting trust, transparent information about rights and obligations and facilitating the resolution of disputes between parties to an online transaction, where necessary; Calls online platforms to provide their goods and services to all European consumers without any territorial discrimination based on Member States;***

Or. en

**Amendment 102  
Zuzana Roithová**

**Motion for a resolution  
Paragraph 10 a (new)**

*Motion for a resolution*

*Amendment*

***10a. Highlights the importance of an open document exchange format for electronic business interoperation and calls on the Commission to take concrete steps to support its emergence and spread;***

Or. en

**Amendment 103  
Louis Grech**

**Motion for a resolution  
Paragraph 10 a (new)**

*Motion for a resolution*

*Amendment*

**10a. Highlights that the completion of the single market for e-Commerce must not be limited to legislative measures and controls but, moreover must be accompanied by strengthening other areas of the internet, namely those of e-government and e-learning;**

Or. en

**Amendment 104**

**Róza Gräfin Von Thun Und Hohenstein**

**Motion for a resolution**

**Paragraph 11**

*Motion for a resolution*

*Amendment*

**11. Stresses the need to review rules on exclusive and selective distribution in order to reduce barriers to online sales;**

**deleted**

Or. en

**Amendment 105**

**António Fernando Correia De Campos**

**Motion for a resolution**

**Paragraph 11**

*Motion for a resolution*

*Amendment*

11. Stresses the need to **review** rules on exclusive and selective distribution in order to reduce barriers to online sales;

11. Stresses the need to **monitor the application of the rules recently adopted in Commission Regulation (EU) No 330/2010 of 20 April 2010** on exclusive and selective distribution, **on the basis of market information from the interested parties and national competition authorities, and, where necessary, to review those rules** in order to reduce barriers to online sales;

**Amendment 106**  
**Bernadette Vergnaud**

**Motion for a resolution**  
**Paragraph 11**

*Motion for a resolution*

11. Stresses the need to **review** rules on exclusive and selective distribution in order to reduce barriers to online sales;

*Amendment*

11. Stresses the need to **monitor the application of recently adopted** rules on exclusive and selective distribution **which are based on market information from the parties concerned and the national competition authorities, and to review such rules where necessary** in order to reduce barriers to online sales;

Or. fr

**Amendment 107**  
**Matteo Salvini**

**Motion for a resolution**  
**Paragraph 11**

*Motion for a resolution*

11. Stresses the need to **review** rules on exclusive and selective distribution in order to reduce barriers to online sales;

*Amendment*

11. Stresses the need to **monitor the application of the recently adopted** rules on exclusive and selective distribution **based on market information from stakeholders and national competition authorities and to revise such rules if required** in order to reduce barriers to online sales;

Or. en

**Amendment 108**  
**Pablo Arias Echeverría**

**Motion for a resolution**  
**Paragraph 11**

*Motion for a resolution*

11. Stresses the need to **review** rules on exclusive and selective distribution in order to reduce barriers to online sales;

*Amendment*

11. Stresses the need to **monitor the application of the recently adopted** rules on exclusive and selective distribution **based on market information from stakeholders and national competition authorities and to revise such rules if required** in order to reduce barriers to online sales;

Or. en

**Amendment 109**  
**Emma McClarkin**

**Motion for a resolution**  
**Paragraph 11**

*Motion for a resolution*

11. Stresses the need to **review** rules on exclusive and selective distribution in order to reduce barriers to online sales;

*Amendment*

11. Stresses the need to **monitor the application of recently adopted** rules on exclusive and selective distribution **based on market information from stakeholders and national competition authorities and to revise such rules if required** in order to reduce barriers to online sales;

Or. en

**Amendment 110**  
**Cornelis De Jong**

**Motion for a resolution**  
**Paragraph 11**

*Motion for a resolution*

11. Stresses the need to review rules on exclusive and selective distribution in order to reduce barriers to online sales;

*Amendment*

11. Stresses the need to review rules on exclusive and selective distribution in order to reduce barriers to online sales; **calls on the Commission to come up with proposals to tackle these problems before the end of 2011;**

**Amendment 111**

**Alan Kelly**

**Motion for a resolution**

**Paragraph 11**

*Motion for a resolution*

11. Stresses the need to **review** rules on exclusive and selective distribution in order to reduce barriers to online sales;

*Amendment*

11. Stresses the need to **create new** rules on exclusive and selective distribution in order to reduce barriers to online sales;

**Amendment 112**

**Eija-Riitta Korhola**

**Motion for a resolution**

**Paragraph 11 a (new)**

*Motion for a resolution*

*Amendment*

***11a. Stresses the need following the recent decision of the European Commission on the revision of Regulation on vertical restraints for national competition authorities to ensure that all on- and offline retail channels are treated equally, especially within exclusive and selective distribution agreements;***

**Amendment 113**

**Alan Kelly**

**Motion for a resolution**

**Paragraph 11 a (new)**

*Motion for a resolution*

*Amendment*

***11a. Calls on the Commission to strengthen consumers privacy and to***



*ensure all consumer data, including purchasing and viewing data is available to consumers upon request and is held by suppliers for a duration that is accepted under EU law.*

Or. en

**Amendment 114**  
**Alan Kelly**

**Motion for a resolution**  
**Paragraph 11 b (new)**

*Motion for a resolution*

*Amendment*

*11b. Further calls on the Commission to work towards creating rules and standards so that the non-interoperability of software on commercial and social networking websites does not prevent consumers from changing their purchasing options;*

Or. en

**Amendment 115**  
**Konstantinos Poupakis**

**Motion for a resolution**  
**Paragraph 12**

*Motion for a resolution*

*Amendment*

12. Emphasises the need to the make the e-commerce supply chain more transparent so that the consumer always knows the identity of the supplier and whether the supplier is an intermediary or an end supplier;

12. Emphasises the need to the make the e-commerce supply chain more transparent so that the consumer always knows the identity of the supplier, *as well as the latter's business name, geographical address, contact details and tax registration number*, and whether the supplier is an intermediary or an end supplier;

Or. el

**Amendment 116**  
**Rafał Trzaskowski**

**Motion for a resolution**  
**Paragraph 12**

*Motion for a resolution*

12. Emphasises the need to make the e-commerce supply chain more transparent so that the consumer always knows the identity of the supplier and whether the supplier is an intermediary or an end supplier;

*Amendment*

12. Emphasises the need to make the e-commerce supply chain more transparent so that the consumer always knows the identity of the supplier and whether the supplier is an intermediary or an end supplier, ***which is especially important in the context of on-line auctions;***

Or. en

**Amendment 117**  
**Rafał Trzaskowski**

**Motion for a resolution**  
**Paragraph 14**

*Motion for a resolution*

14. Calls on the Commission to extend the rules governing distance contracts so as also to cover contracts concluded between consumers and professional traders in online auctions and contracts for tourist services (airline tickets, hotel accommodation, car rental, leisure time services and so on) ordered individually over the internet;

*Amendment*

14. Calls on the Commission to extend the rules governing distance contracts so as also to cover contracts concluded between consumers and professional traders in online auctions and contracts for tourist services (airline tickets, hotel accommodation, car rental, leisure time services and so on) ordered individually over the internet, ***primarily in order to increase the liability of on-line auctions to better protect consumer rights;***

Or. en

**Amendment 118**  
**Andreas Schwab, Eija-Riitta Korhola**

**Motion for a resolution**  
**Paragraph 14**

*Motion for a resolution*

14. ***Calls on the Commission to extend the*** rules governing distance contracts ***so as*** also ***to*** cover contracts concluded between consumers and professional traders in online auctions and contracts for tourist services (airline tickets, hotel accommodation, car rental, leisure time services and so on) ordered individually over the internet;

*Amendment*

14. ***Considers that*** the rules governing distance contracts ***should*** also cover contracts concluded between consumers and professional traders in online auctions and ***calls on the Commission to further examine and assess the rules governing specific distance*** contracts for tourist services (airline tickets, hotel accommodation, car rental, leisure time services and so on) ordered individually over the internet;

Or. en

**Amendment 119**  
**Jürgen Creutzmann**

**Motion for a resolution**  
**Paragraph 14**

*Motion for a resolution*

14. Calls on the Commission to extend the rules governing distance ***contracts*** so as also to cover contracts concluded between consumers and professional traders in online auctions and contracts for tourist services (airline tickets, hotel accommodation, car rental, leisure time services and so on) ordered individually over the internet;

*Amendment*

14. Calls on the Commission to extend the rules governing distance ***selling*** so as also to cover contracts concluded between consumers and professional traders in online auctions and contracts for tourist services (airline tickets, hotel accommodation, car rental, leisure time services and so on) ordered individually over the internet;

Or. de

**Amendment 120**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Paragraph 14**

*Motion for a resolution*

14. Calls on the Commission to extend

*Amendment*

14. Calls on the Commission to extend the

the rules governing distance contracts so as also to cover contracts concluded between consumers and professional traders in online auctions *and contracts for tourist services (airline tickets, hotel accommodation, car rental, leisure time services and so on) ordered individually over the internet;*

rules governing distance contracts so as also to cover contracts concluded between consumers and professional traders in online auctions;

Or. pt

#### **Amendment 121**

**António Fernando Correia De Campos**

**Motion for a resolution  
Paragraph 16 a (new)**

*Motion for a resolution*

*Amendment*

*16a. Stresses that users (consumers and vendors) require legal certainty when operating on-line, and welcomes the Commission's suggestion in its communication 'A digital agenda for Europe' of updating the rules on the limited liability of information society services so as to keep up with technological progress, in the context of the e-commerce directive (see the communication's footnote no 13);*

Or. pt

#### **Amendment 122**

**Róza Gräfin Von Thun Und Hohenstein, Anna Maria Corazza Bildt**

**Motion for a resolution  
Paragraph 16 a (new)**

*Motion for a resolution*

*Amendment*

*16a. Considers that users (consumers and businesses) need legal certainty when operating online and welcomes the European Commission's suggestion in the Digital Agenda to update provisions such*

*as limited liability of information society services in line with technological progress;*

Or. en

**Amendment 123**

**Matteo Salvini**

**Motion for a resolution**

**Paragraph 16 a (new)**

*Motion for a resolution*

*Amendment*

*16 a. Considers that users (consumers and businesses) need legal certainty when operating online and welcomes the European Commission's suggestion in the Digital Agenda to update provisions such as limited liability of information society services in line with technological progress;*

Or. en

**Amendment 124**

**Bernadette Vergnaud**

**Motion for a resolution**

**Paragraph 16 a (new)**

*Motion for a resolution*

*Amendment*

*16a. Considers that users (consumers and undertakings) need legal certainty when operating online, and welcomes the Commission's proposal which, in the context of the digital agenda, envisages updating certain provisions – including those on limited liability for information society services in the field of e-commerce – in line with technical progress;*

Or. fr

**Amendment 125**  
**Emilie Turunen**

**Motion for a resolution**  
**Paragraph 17**

*Motion for a resolution*

17. Considers that enhancing market surveillance, transparency of rules and enforcement mechanisms to encourage users' confidence is crucial as consumer spending will be an important factor for the economic recovery; takes the view that public authorities must be given more resources to investigate and ultimately stop illegal commercial practices; calls on the Commission to create a European early-warning system, including a database, to combat fraudulent activities in the digital market; calls on the Commission to update RAPEX (rapid alert system) as necessary;

*Amendment*

17. Considers that enhancing market surveillance, transparency of rules and enforcement mechanisms to encourage users' confidence is crucial as consumer spending will be an important factor for the economic recovery; takes the view that public authorities must be given more resources to investigate and ultimately stop illegal commercial practices; calls on the Commission to create a European early-warning system, including a database, to combat fraudulent activities in the digital market; calls on the Commission to update RAPEX (rapid alert system) as necessary; ***stresses that such initiatives must respect data protection rules;***

Or. en

**Amendment 126**  
**Emilie Turunen**

**Motion for a resolution**  
**Paragraph 17 a (new)**

*Motion for a resolution*

*Amendment*

***17a. Stresses that online targeting and profiling should fully respect data protection rules;***

Or. en

**Amendment 127**  
**Emilie Turunen**

**Motion for a resolution**  
**Paragraph 18**

*Motion for a resolution*

*Amendment*

**18. Calls for a harmonisation of the rules on unfair contract terms to establish a single EU-wide clause on unfairness so as to ensure that national authorities and courts follow the same standards when assessing contract clauses;**

**deleted**

Or. en

#### **Amendment 128**

**Robert Rochefort, Jürgen Creutzmann**

**Motion for a resolution**

**Paragraph 18**

*Motion for a resolution*

*Amendment*

**18. Calls for a harmonisation of the rules on unfair contract terms to establish a single EU-wide clause on unfairness so as to ensure that national authorities and courts follow the same standards when assessing contract clauses;**

**18. Stresses, in the context of the current review of the rules on unfair contract terms, the benefits which might result from a harmonisation aimed at establishing an EU-wide clause on unfairness; recalls in this connection that the Member States must continue to be able to react rapidly and flexibly to new unfair contract clauses;**

Or. fr

#### **Amendment 129**

**Philippe Juvin, Constance Le Grip**

**Motion for a resolution**

**Paragraph 18**

*Motion for a resolution*

*Amendment*

**18. Calls for a harmonisation of the rules on unfair contract terms to establish a single EU-wide clause on unfairness so as to ensure that national authorities and courts follow the same standards when assessing contract clauses;**

**18. Calls on the Commission and the Member States to identify the criteria constituting unfair terms so as to establish a single EU-wide definition of unfairness.**

**Amendment 130**  
**Jürgen Creutzmann**

**Motion for a resolution**  
**Paragraph 19**

*Motion for a resolution*

*Amendment*

**19. Calls for the establishment in all Member States of independent e-commerce users' protection agencies with full power to bring proceedings before national courts in order to protect the interests of producers and consumers;** **deleted**

Or. de

**Amendment 131**  
**Emma McClarkin**

**Motion for a resolution**  
**Paragraph 19**

*Motion for a resolution*

*Amendment*

**19. Calls for the establishment in all Member States of independent e-commerce users" protection agencies with full power to bring proceedings before national courts in order to protect the interests of producers and consumers;** **deleted**

Or. en

**Amendment 132**  
**Philippe Juvin, Anna Maria Corazza Bildt, Constance Le Grip, Róza Gräfin Von Thun Und Hohenstein**

**Motion for a resolution**  
**Paragraph 19**



*Motion for a resolution*

*Amendment*

**19. Calls for the establishment in all Member States of independent e-commerce users' protection agencies with full power to bring proceedings before national courts in order to protect the interests of producers and consumers;**

*deleted*

Or. fr

**Amendment 133**  
**Zuzana Roithová**

**Motion for a resolution**  
**Paragraph 19**

*Motion for a resolution*

*Amendment*

19. Calls for the establishment in all Member States of independent e-commerce users' protection agencies with full power to bring proceedings before national courts in order to protect the interests of *producers* and *consumers*;

19. Calls for the establishment in all Member States of independent e-commerce users' protection agencies with full power to bring proceedings before national courts in order to protect the interests of *consumers* and *users, for instance in cases of privacy loss, technological discrimination, identity theft or unsolicited communication ("spam")*;

Or. en

**Amendment 134**  
**Jürgen Creutzmann, Toine Manders**

**Motion for a resolution**  
**Paragraph 19 a (new)**

*Motion for a resolution*

*Amendment*

**19 a. Calls on the Commission to ensure by monitoring that the coherent application of copyright law is not circumvented in e-commerce;**

Or. de

## Amendment 135

António Fernando Correia De Campos

### Motion for a resolution

#### Paragraph 20

##### *Motion for a resolution*

20. Shares the Commission's view that alternative dispute resolution mechanisms (ADR), such as mediation and arbitration or out-of-court settlements, can be an expedient and attractive option for consumers; urges Member States to encourage the development of ADR and collective redress to enhance the level of consumer protection and maximise compliance with legislation; recalls the positive experiences of SOLVIT and of the network of European Consumer Centres; calls for the creation of a European e-consumer information system which would offer detailed guidance and information about rights and obligations in the digital market; but emphasises that such mechanisms should complement and not substitute judicial or administrative means of enforcement;

##### *Amendment*

20. Shares the Commission's view that alternative dispute resolution mechanisms (ADR), such as mediation and arbitration or out-of-court settlements, can be an expedient and attractive option for consumers; ***notes that some private operators, such as on-line platforms, have established successful initiatives to boost consumer confidence, using internal dispute resolution instruments***; urges Member States to encourage the development of ADR and collective redress to enhance the level of consumer protection and maximise compliance with legislation; recalls the positive experiences of SOLVIT and of the network of European Consumer Centres; calls for the creation of a European e-consumer information system which would offer detailed guidance and information about rights and obligations in the digital market; but emphasises that such mechanisms should complement and not substitute judicial or administrative means of enforcement;

Or. pt

## Amendment 136

Jürgen Creutzmann

### Motion for a resolution

#### Paragraph 20

##### *Motion for a resolution*

20. Shares the Commission's view that

##### *Amendment*

20. Shares the Commission's view that

alternative dispute resolution mechanisms (ADR), such as mediation and arbitration or out-of-court settlements, can be an expedient and attractive option for consumers; urges Member States to encourage the development of ADR **and collective redress** to enhance the level of consumer protection and maximise compliance with legislation; recalls the positive experiences of SOLVIT and of the network of European Consumer Centres; calls for the creation of a European e-consumer information system which would offer detailed guidance and information about rights and obligations in the digital market; but emphasises that such mechanisms should complement and not substitute judicial or administrative means of enforcement;

alternative dispute resolution mechanisms (ADR), such as mediation and arbitration or out-of-court settlements, can be an expedient and attractive option for consumers; urges Member States to encourage the development of ADR to enhance the level of consumer protection and maximise compliance with legislation; recalls the positive experiences of SOLVIT and of the network of European Consumer Centres; calls for the creation of a European e-consumer information system which would offer detailed guidance and information about rights and obligations in the digital market; but emphasises that such mechanisms should complement and not substitute judicial or administrative means of enforcement;

Or. de

**Amendment 137**  
**Marek Siwiec**

**Motion for a resolution**  
**Paragraph 20**

*Motion for a resolution*

20. Shares the Commission's view that alternative dispute resolution mechanisms (ADR), such as mediation and arbitration or out-of-court settlements, can be an expedient and attractive option for consumers; urges Member States to encourage the development of ADR and collective redress to enhance the level of consumer protection and maximise compliance with legislation; recalls the positive experiences of SOLVIT and of the network of European Consumer Centres; calls for the creation of a European e-consumer information system which would offer detailed guidance and information

*Amendment*

20. Shares the Commission's view that alternative dispute resolution mechanisms (ADR), such as mediation and arbitration or out-of-court settlements, can be an expedient and attractive option for consumers **and notes that several private actors have established successful initiatives that boost consumer trust, using dispute resolution tools**; urges Member States to encourage the development of ADR and collective redress to enhance the level of consumer protection and maximise compliance with legislation; recalls the positive experiences of SOLVIT and of the network of

about rights and obligations in the digital market; but emphasises that such mechanisms should complement and not substitute judicial or administrative means of enforcement;

European Consumer Centres; calls for the creation of a European e-consumer information system which would offer detailed guidance and information about rights and obligations in the digital market; but emphasises that such mechanisms should complement and not substitute judicial or administrative means of enforcement;

Or. en

**Amendment 138**  
**Emilie Turunen**

**Motion for a resolution**  
**Paragraph 20 a (new)**

*Motion for a resolution*

*Amendment*

***20a. Strongly supports the Commission in exploring possibilities and concrete proposals in the field of collective redress***

Or. en

**Amendment 139**  
**Louis Grech**

**Motion for a resolution**  
**Paragraph 20 a (new)**

*Motion for a resolution*

*Amendment*

***20a. Welcomes the Commission's initiative comprising of an EU wide online strategy to ameliorate Alternative Dispute Resolution Systems, as well as a proposal for an EU-wide redress tool for e-Commerce and better access to justice online.***

Or. en

**Amendment 140**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Paragraph 21**

*Motion for a resolution*

21. Stresses the need to develop and standardise rules offering a high level of legal protection to minors, and encourages the launching of information campaigns for parents, teachers and guardians to make them aware of their responsibility in educating children about risks on the use of on-line commerce and the importance of vigilance on children's use of the internet;

*Amendment*

21. Stresses the need to develop and standardise rules offering a high level of legal protection to minors, and encourages the launching of information **and training** campaigns for parents, teachers and guardians to make them aware of their responsibility in educating children about risks on the use of on-line commerce and the importance of vigilance on children's use of the internet;

Or. pt

**Amendment 141**  
**Eija-Riitta Korhola**

**Motion for a resolution**  
**Paragraph 21 a (new)**

*Motion for a resolution*

***21a. Calls for the Commission and the Member States to take swift action to fight illegal online services, which do not respect the rules on consumer protection, protection of minors, copyright, tax, and most other applicable laws;***

Or. en

**Amendment 142**  
**Emilie Turunen**

**Motion for a resolution**  
**Paragraph 23**

*Motion for a resolution*

*Amendment*

**23. Calls for clearer and improved horizontal legal instruments and the harmonisation of certain aspects of consumer contract law; considers that this should include other directives, such as those on distance selling of financial services and e-commerce;**

**deleted**

Or. en

### **Amendment 143**

**Andreas Schwab, Anna Maria Corazza Bildt, Robert Rochefort**

#### **Motion for a resolution**

##### **Paragraph 23**

*Motion for a resolution*

*Amendment*

23. Calls for clearer and improved horizontal legal instruments and the harmonisation of certain aspects of consumer contract law; considers that this should **include** other directives, such as those on distance selling of financial services and e-commerce;

23. Calls for clearer and improved horizontal legal instruments and the harmonisation of certain aspects of consumer contract law **and welcomes the Commission's proposal for a Directive on Consumer Rights**; considers that this should **ensure coherence with** other directives, such as those on distance selling of financial services and e-commerce;

Or. en

### **Amendment 144**

**Marek Siwiec**

#### **Motion for a resolution**

##### **Paragraph 23**

*Motion for a resolution*

*Amendment*

23. Calls for clearer and improved horizontal legal instruments and the harmonisation of certain aspects of consumer contract law; considers that this should include other directives, such as

23. Calls for clearer and improved horizontal legal instruments and the harmonisation of certain aspects of consumer contract law, **especially regarding handling of warranty claims**;

those on distance selling of financial services and e-commerce;

considers that this should include other directives, such as those on distance selling of financial services and e-commerce;

Or. en

**Amendment 145**  
**Philippe Juvin, Constance Le Grip**

**Motion for a resolution**  
**Paragraph 23**

*Motion for a resolution*

23. Calls for *clearer and improved horizontal legal instruments and the harmonisation of certain aspects of consumer contract law; considers that this should include other directives, such as those on distance selling of financial services and* e-commerce;

*Amendment*

23. Calls for *a single legal instrument combining the various texts currently in force in order to clarify the rules applicable to* e-commerce;

Or. fr

**Amendment 146**  
**António Fernando Correia De Campos**

**Motion for a resolution**  
**Paragraph 23 a (new)**

*Motion for a resolution*

*23a. Invites the Commission to continue investigating the reasons why consumers reject e-commerce, with a view to drawing up effective guidelines for suitable legislation, and suggests creating a 'scoreboard' dedicated exclusively to e-commerce with the aim of obtaining a behavioural picture of the on-line consumer and identifying the factors which affect and determine such consumers' choices;*

Or. pt

**Amendment 147**  
**Jürgen Creutzmann**

**Motion for a resolution**  
**Paragraph 23 a (new)**

*Motion for a resolution*

*Amendment*

**23a. Calls for the gradual full harmonisation of the consumer directives so as to diminish the effect of the Rome I Directive, which imposes the ‘country of origin’ principle for transactions between businesses and consumers;**

Or. de

**Amendment 148**  
**Pablo Arias Echeverría**

**Motion for a resolution**  
**Paragraph 23 a (new)**

*Motion for a resolution*

*Amendment*

**23a. Recognizes that citizens will refrain from interacting, expressing their opinions freely and entering into transactions if they do not have sufficient confidence in the legal framework of the new digital space; whereas the guarantee and enforcement of fundamental rights in this context is an essential condition for confidence on the part of citizens; whereas the guarantee of protection of intellectual property rights (IPR) and other rights is an essential condition for confidence on the part of business,**

Or. en

**Amendment 149**  
**Pablo Arias Echeverría**

**Motion for a resolution**  
**Paragraph 24**



*Motion for a resolution*

24. Believes that consumer confidence can be built up through European trusted authorities or trust marks that guarantee the reliability and quality of goods placed on the cross-border electronic market; considers that a sustainable European trust mark needs to be established;

*Amendment*

24. Believes that consumer confidence can be built up through European trusted authorities or trust marks that guarantee the reliability and quality of goods placed on the cross-border electronic market; considers that a sustainable European trust mark needs to be established; ***whereby such a European trust mark scheme needs to be backed with a standards-control or enforcement mechanism, as is already the case at national level in some Member States. Recognizes that a cross border European trustmark scheme may only function in the context of EU law on which the European trustmark can be based;***

Or. en

**Amendment 150**

**Marek Siwiec**

**Motion for a resolution**

**Paragraph 24**

*Motion for a resolution*

24. Believes that consumer confidence can be built up through European trusted authorities or trust marks that guarantee the reliability and quality of goods placed on the cross-border electronic market; considers that a sustainable European trust mark needs to be established;

*Amendment*

24. Believes that consumer confidence can be ***developed by removing barriers to cross-border e-commerce, while preserving the highest level of consumer protection and can be*** built up through European trusted authorities or trust marks that guarantee the reliability and quality of goods placed on the cross-border electronic market; considers that a sustainable European trust mark needs to be established;

Or. en

## **Amendment 151**

**António Fernando Correia De Campos**

### **Motion for a resolution**

#### **Paragraph 24**

##### *Motion for a resolution*

24. Believes that consumer confidence can be built up through European trusted authorities or *trustmarks* that guarantee the reliability and quality of goods placed on the cross-border electronic market; considers that a sustainable European trustmark needs to be established;

##### *Amendment*

24. Believes that consumer confidence can be built up through European trusted authorities or *trust indicators* that guarantee the reliability and quality of goods placed on the cross-border electronic market; considers that a sustainable European trustmark needs to be established, *with clear and transparent rules and under the supervision of the Commission*;

Or. pt

## **Amendment 152**

**Emma McClarkin**

### **Motion for a resolution**

#### **Paragraph 24 a (new)**

##### *Motion for a resolution*

##### *Amendment*

*24a. Maintains that existing European-wide trust marks provide adequate coverage of brand, retail, and consumer integrity and protection; believes that the creation of a uniform EU trust mark is unnecessary and has no added value for the consumer,*

Or. en

## **Amendment 153**

**Emma McClarkin**

### **Motion for a resolution**

#### **Paragraph 24 b (new)**

*Motion for a resolution*

*Amendment*

***24b. Emphasises the effort of the European Commission and the national postal regulators for the correct and timely implementation of the third Postal Services Directive (2008/06/EC) in the 27 Member States in order to achieve an increase of competition, lower prices and better services, to improve the conditions for delivery of goods purchased in cross-border e-commerce; emphasises further the importance of ensuring the availability of insurance services for parcel delivery,***

Or. en

**Amendment 154**  
**Robert Rochefort**

**Motion for a resolution**  
**Paragraph 25**

*Motion for a resolution*

*Amendment*

25. Calls for a grant programme to be established and for use to be made of existing financial instruments for projects to increase users' confidence in e-commerce, including educational and information campaigns and projects verifying online services in practice (such as 'mystery shopping'); emphasises the need to ***create an electronic learning module based on*** the Dolceta project (Development of On-Line Consumer Education Tools for Adults);

25. Calls for a grant programme to be established and for use to be made of existing financial instruments for projects to increase users' confidence in e-commerce, including educational and information campaigns and projects verifying online services in practice (such as 'mystery shopping'); emphasises the need to ***develop online tools to educate consumers about e-commerce and new digital technology (principal rights of internet consumers, e-commerce, data protection rules, etc.) such as*** the Dolceta project (Development of On-Line Consumer Education Tools for Adults); ***recalls that the eventual objective is to provide basic teaching resources easily understandable by the greatest number, thus enabling citizens to enhance their digital skills and their knowledge of their***

*rights and obligations, and to benefit responsibly and independently from the advantages of e-commerce in a digital society;*

Or. fr

**Amendment 155**  
**Konstantinos Poupakis**

**Motion for a resolution**  
**Paragraph 25**

*Motion for a resolution*

25. Calls for a grant programme to be established and for use to be made of existing financial instruments for projects to increase users' confidence in e-commerce, including educational and information campaigns and projects verifying online services in practice (such as 'mystery shopping'); emphasises the need to create an electronic learning module based on the Dolceta project (Development of On-Line Consumer Education Tools for Adults);

*Amendment*

25. Calls for a grant programme to be established and for use to be made of existing financial instruments for projects to increase users' confidence in e-commerce, including educational and information campaigns, *at both European and national level*, and projects verifying online services in practice (such as 'mystery shopping'); emphasises the need to create an electronic learning module based on the Dolceta project (Development of On-Line Consumer Education Tools for Adults);

Or. el

**Amendment 156**  
**Jürgen Creutzmann**

**Motion for a resolution**  
**Paragraph 25**

*Motion for a resolution*

25. Calls for a *grant* programme to be established and for use to be made of existing financial instruments for projects to increase users' confidence in e-commerce, including educational and information campaigns and projects verifying online services in practice (such

*Amendment*

25. Calls for a programme to be established and for use to be made of existing financial instruments for projects to increase users' confidence in e-commerce, including educational and information campaigns and projects verifying online services in practice (such as 'mystery shopping');

as 'mystery shopping'); emphasises the need to create an electronic learning module based on the Dolceta project (Development of On-Line Consumer Education Tools for Adults);

emphasises the need to create an electronic learning module based on the Dolceta project (Development of On-Line Consumer Education Tools for Adults);

Or. de

### **Amendment 157**

**António Fernando Correia De Campos**

#### **Motion for a resolution**

##### **Paragraph 25**

###### *Motion for a resolution*

25. Calls ***for a grant programme to be established and*** for use to be made of existing financial instruments for projects to increase users' confidence in e-commerce, including educational and information campaigns and projects verifying online services in practice (such as 'mystery shopping'); emphasises the need to create an electronic learning module based on the Dolceta project (Development of On-Line Consumer Education Tools for Adults);

###### *Amendment*

25. Calls for use to be made of existing financial instruments for projects to increase users' confidence in e-commerce, including educational and information campaigns and projects verifying online services in practice (such as 'mystery shopping'); emphasises the need to create an electronic learning module based on the Dolceta project (Development of On-Line Consumer Education Tools for Adults);

Or. pt

### **Amendment 158**

**Pablo Arias Echeverría**

#### **Motion for a resolution**

##### **Paragraph 26**

###### *Motion for a resolution*

26. ***Calls on*** the Commission to ***develop an EU charter of users' rights in the area of online services and e-commerce, in line with the objectives of the EU 2020 strategy;***

###### *Amendment*

26. ***Welcomes*** the Commission ***commitment to issue a Code of EU Online Rights by 2012 summarising existing digital user rights in the EU in a clear and accessible way, complemented by an annual sweep of breaches of*** online

*consumer protection law and appropriate enforcement measures, in coordination with the European Network of Consumer Protection Agencies;*

Or. en

**Amendment 159**

**Róza Gräfin Von Thun Und Hohenstein, Anna Maria Corazza Bildt**

**Motion for a resolution**

**Paragraph 26**

*Motion for a resolution*

26. Calls on the Commission to develop an EU charter of users' rights in the area of online services and e-commerce, in line with the objectives of the EU 2020 strategy;

*Amendment*

26. Calls on the Commission to develop an EU charter of users' rights **and obligations** in the area of online services and e-commerce, in line with the objectives of the EU 2020 strategy;

Or. en

**Amendment 160**

**Emilie Turunen**

**Motion for a resolution**

**Paragraph 26**

*Motion for a resolution*

26. ***Calls on*** the Commission ***to develop an EU charter of users' rights in the area of*** online services and e-commerce, in line with the objectives of the EU 2020 strategy;

*Amendment*

26. ***Supports*** the Commission ***on issuing a Code of EU Online Rights by 2012 covering*** online services and e-commerce, in line with the objectives of the EU 2020 strategy;

Or. en

**Amendment 161**

**Cornelis De Jong**

**Motion for a resolution**

**Paragraph 26 a (new)**

*Motion for a resolution*

*Amendment*

***26a. Calls on the Commission to act swiftly and to report in 2012 on its progress made in tackling the 10 barriers to cross-border e-commerce as stated in its communication of 22 October 2009 on cross-border business to consumer e-commerce in the EU (COM(2009)0557);***

Or. en

**Amendment 162  
Cornelis De Jong**

**Motion for a resolution  
Paragraph 26 b (new)**

*Motion for a resolution*

*Amendment*

***26b. Calls on the Commission to not only focus on improving the safety and trust for consumers buying online within the EU, but also to actively reach out to third countries; Calls on the Commission to submit a report on the state of play with regards to bilateral and multilateral negotiations with third countries;***

Or. en

**Amendment 163  
António Fernando Correia De Campos**

**Motion for a resolution  
Paragraph 26 A (new)**

*Motion for a resolution*

*Amendment*

***26a. Invites the Commission to launch a dialogue between interested parties and the US, with a view to examining means of developing a transatlantic electronic market;***

**Amendment 164**

**Róza Gräfin Von Thun Und Hohenstein, Anna Maria Corazza Bildt**

**Motion for a resolution**

**Paragraph 26 a (new) + Subheading**

*Motion for a resolution*

*Amendment*

**Concrete actions**

**26a. Calls on the Commission to ensure the removal of all barriers to the development of ecommerce identified in the Commission's 2010 Digital Agenda and 2009 Cross-Border Business to Consumer e-Commerce in the EU Communications, by 2012, through both legislative and non-legislative means;**

Or. en

**Amendment 165**

**Marek Siwiec**

**Motion for a resolution**

**Paragraph 26 a (new)**

*Motion for a resolution*

*Amendment*

**26a. Calls on the Commission and the Member States to ensure a high level of consumer protection in ecommerce and the removal of barriers to the development of ecommerce identified in the Commission's 2010 Communication on Digital Agenda and 2009 Communication on Cross-Border Business to Consumer e-Commerce in the EU, through both legislative and non-legislative means;**

Or. en



**Amendment 166**  
**Louis Grech**

**Motion for a resolution**  
**Paragraph 26 a (new)**

*Motion for a resolution*

*Amendment*

***26a. Calls on the Commission to convene a stakeholder dialogue with the USA to discuss ways in which to develop a trans-Atlantic E-commerce market;***

Or. en