

WRITTEN QUESTION P-1172/03  
by Rolf Linkohr (PSE)  
to the Commission

Subject: EU citizens advice in the Member States

The Commission has set up the Eurojus network (with citizens advice bureaux in each of the Member States) where the public can obtain advice on their rights under European law. This initiative has been very well received. The European Union's information leaflets refer explicitly to these citizens advice centres. Despite this very positive outcome, the offices in some Member States are not staffed or - as in Germany - have repeatedly been closed for a period of several months because of administrative problems in the Commission. This has already annoyed many members of the public.

1. Can the Commission confirm this state of affairs?
2. If so, how does it explain these internal administrative problems?
3. What steps does it intend to take to ensure that this service, which has, after all, been publicised, is in future available on a permanent basis?