

**Question for written answer P-013782/2015  
to the Commission**

Rule 130

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Subject: The European Emergency Number and waiting time

Article 26(5) of Directive 2009/136/EC states that 'Member States shall ensure that undertakings concerned make caller location information available free of charge to the authority handling emergency calls as soon as the call reaches that authority'.

Whereas every second can be life-saving for the person in distress, an unreasonable length of time is still required in several Member States for receiving the caller location, as underlined by the most recent implementation report released by the Commission on 11 February 2015: 'several minutes' in France, 5 to 10 minutes in Malta, and 34 minutes 56 seconds in Greece. Furthermore, the data gathered by the Communications Committee (COCOM), a comitology committee set up by Parliament and the Council under the framework directive for electronic communications, explicitly demonstrate a clear breach of EU law in at least 8 Member States, in the form of an obvious lack of compliance with Article 26(5) of Directive 2009/136/EC.

What measures does the Commission intend to take in order to ensure full implementation of Article 26(5) of Directive 2009/136/EC on universal service?

Does the Commission have plans to take infringement measures against Member States with regard to compliance with the above-mentioned article?