The Commission pledged EUR 1 billion for response activities dealing with the humanitarian consequences of the Ukraine crisis. This includes humanitarian aid of EUR 130 million for Ukraine and EUR 13 million for Moldova. Through the Union Civil Protection Mechanism, the EU and its Member States are providing an unprecedented amount of material assistance to Ukraine, but also Moldova, Poland and Slovakia. The EU has now three logistical hubs in Poland, Romania and Slovakia to ensure effective delivery of assistance to Ukraine. The Commission has also launched medical evacuations, notably of children, from Poland to other EU Member States. The EU is also stepping up border management support to Moldova with the help of the European Border and Coast Guard Agency.

The Council activated the Temporary Protection Directive on 3 March 2022, offering immediate protection for Ukrainian nationals and third country nationals permanently residing there. The Commission issued guidance on the application of the Temporary Protection Directive and of Council Decision 2022/382. To help Member States manage the arrivals at the borders with Ukraine, it also issued operational guidelines. A ‘Solidarity Platform’, where Member States can exchange information about reception capacity and offer support to each other, is coordinated by the Commission. The Home Affairs funds from the past and current budget periods will also bring significant resources for Member States to ensure adequate reception facilities. Finally, it also adopted a Communication on welcoming those fleeing war in Ukraine, which includes concrete measures to ensure the swift access of children to their rights, protection, health- and psycho-social care as well as education.

The European harmonised number for Missing Children hotline (116 000) is available in all 27 EU Member States. The hotline in Ukraine is currently only available online. The European harmonised number for Child Helplines (116 111) is also operational in 24 European Member States, in addition to several non-European Member States, including Ukraine.

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2 Communication from the Commission on operational guidelines for the implementation of Council implementing Decision 2022/382 establishing the existence of a mass influx of displaced persons from Ukraine within the meaning of Article 5 of Directive 2001/55/EC, and having the effect of introducing temporary protection 2022/C 1261/01, C/2022/1806, OJ C 1261, 21.3.2022, p. 1–16.
4 COM(2022) 131 of 23.3.2022.