

**Priority question for written answer P-000770/2024
to the Commission**

Rule 138

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Subject: Consumer protection and online marketplaces

Online marketplaces are becoming increasingly widespread in the EU and e-commerce is seeing rapid growth across the Member States.

Online marketplaces such as Temu are not subject to the liability provisions for service providers laid down in the e-Commerce Directive, under which online market platforms are exempt from liability for harmful and dangerous products sold on the platforms concerned.

1. When a platform actively starts operating warehouses from which third-party goods are sold in the EU, can it still be reasonably exempted from the obligations laid down in the aforementioned directive?
2. If members of the public are supplied with goods from Temu warehouses in the EU, are they guaranteed the same high levels of product safety and consumer protection as they are when they purchase goods in a physical shop?
3. With e-commerce on the rise, what steps is the Commission contemplating with a view to safeguarding the position and protection of consumers?

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