VDI - Keyboard layout Issues

This guide describes How to resolve keyboard layout issues in VDI sessions.

Description

Keyboard layout synchronization enables users to switch among preferred keyboard layouts on the client device. This feature is disabled by default.

Enable Local keyboard - Windows

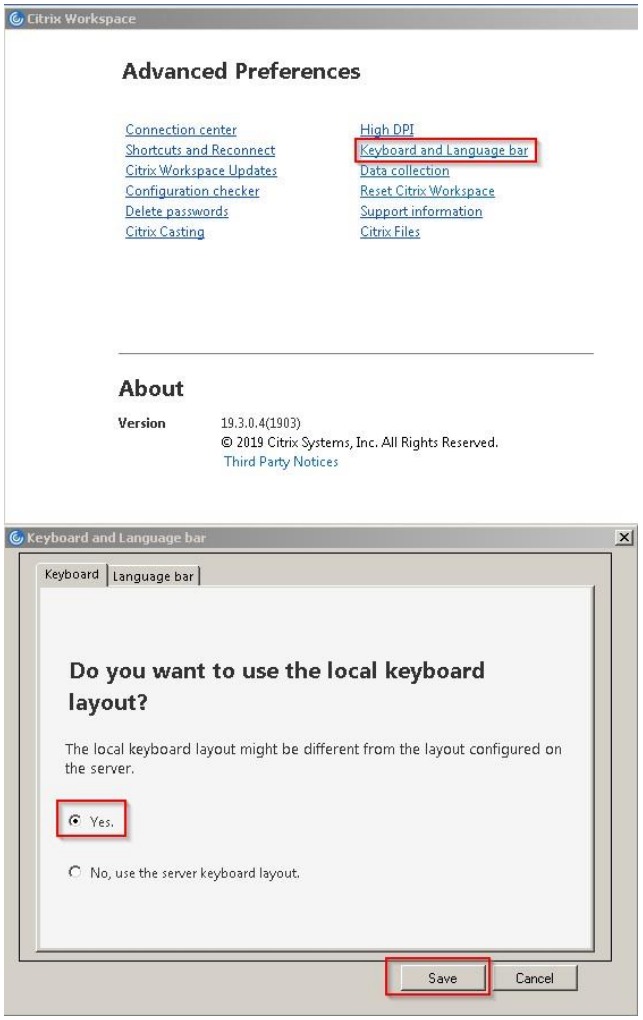
- From the Citrix Receiver for Windows notification area icon, select **Advanced Preferences** > **Keyboard and Language bar**.
- The Keyboard and Language bar window appears.
- Select **YES**, use local keyboard layout.
- Click **Save**.

➢ You can disable the feature by selecting no.

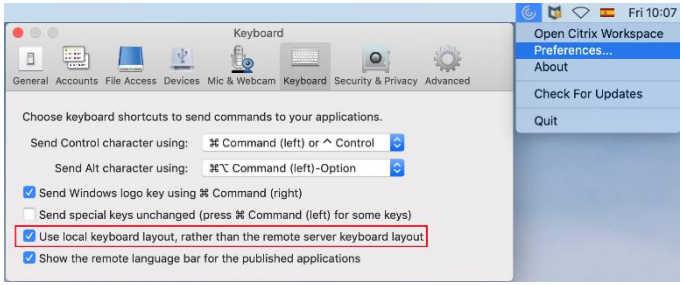
Enable Local keyboard - MacOS

- From WorkSpaceApp notification icon, go to **Preference** > **keyboard**
- Select **Use local keyboard layout**.

Example - Windows



Example - MacOS



➢ Be Aware: Sometimes, switching the client keyboard layout does not take effect in an active session. To resolve this issue, log off from Citrix Receiver for Windows and login again.